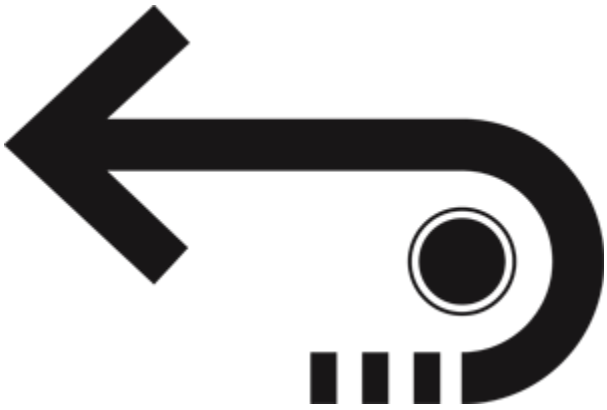

Stellar Data Recovery for iPhone 5.0

User Guide

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Overview

Stellar Data Recovery for iPhone is easy to use application. It is designed to recover or save Camera Roll, Photo Stream, Contacts, Messages, Message Attachments, Call history, Calendar, Notes, Notes Attachments, Voice Memo, Safari Bookmarks, Reminder, WhatsApp, WhatsApp Attachments, Viber, Tango, WeChat, Line, Kik and Apps Library. It can recover data from your iOS device, iTunes and iCloud backup in an efficient manner. It uses efficient algorithms to perform a thorough scan of device memory to recover as much data as possible.

What's new in this version?

- Enhanced support upto iOS 12.0.1.
- Export feature support upto iOS 12.0.1.
- Support for all latest iTunes versions.
- Support for enhanced deleted data.
- Support for Deep Scan.
- Enhanced GUI.
- Multi DPI supported (100%, 125%, 150%).
- iCloud supported for iOS 12.0.1.
- Encrypted feature supported for all latest versions.

Key Features of Stellar Data Recovery for iPhone:

- The software supports the recovery of data from iCloud backup files.
- It provides an option to recover data from iTunes Backup files.
- The software supports recovery from encrypted iTunes backup files.
- Option to Import files to iPhone.
- Support for multiple device connections.
- Support for Viber and Tango.

- Support for WhatsApp / Message / Notes Attachments / Viber / Tango / WeChat / Line / Kik from device, iTunes backup and iCloud backup files.
- Support for Apps Library, Voice Memos, Camera Roll from device and iTunes / iCloud backup files.
- It supports thumbnail preview of scanned videos.
- Optimized photos display for iOS systems.
- Optimized message and contact display for iOS systems.
- Option to preview notes, calendar, and reminder.
- Supports iPhone 8, 7, 7s, 6s, 6 Plus, 6, 5s, 5c, 5, 4s and 4.
- Supports iPad.
- Supports iOS 11.x (till 11.3), 10.x, 9.x, 8.x, 7.x, 6.x.
- The software supports iTunes 12.x, 11.x.
- Supports Operating System Windows 10 / 8.1 / 8 / 7.
- Supports recovery of Contacts, Messages, Call History, Calendar, Notes, Reminders and Safari Bookmarks from your iOS device.

Installation Procedure

Before installing the software, check that your computer meets the minimum system requirements:

Minimum System Requirements:

Processor : Intel Processors

Operating System : Windows 10 / 8.1 / 8 / 7

Memory : 1 GB RAM

iPhone : iPhone 8 / 7 / 7s / 6s / 6 Plus / 6 / 5s / 5c / 5 / 4s / 4

Hard Disc : 100 MB free space

Note: Please download the latest version of iTunes before running **Stellar Data Recovery for iPhone**.

To install the software, follow these steps:

1. Double-click the **StellarDataRecoveryforiPhone.exe** executable file to start the installation. **Setup - Stellar Data Recovery for iPhone** dialog box is displayed.
2. Click **Next**. The **License Agreement** dialog box is displayed.
3. Choose **I accept the agreement** option. The **Next** button is enabled. Click **Next**. The **Select Destination Location** dialog box is displayed.
4. Click **Browse** to select the destination path where you want to store the setup files. Click **Next**. You see the **Select Start Menu Folder** dialog box.
5. Click **Browse** to provide a path for the program's shortcuts. Click **Next**. The Select **Additional Tasks** dialog box is displayed.
6. Choose the checkboxes as per your choice. Click **Next**. The **Ready to Install** dialog box is displayed.
7. Review the entries. Click **Back** if you want to change them. Click **Install** to start the installation. The installation window shows the progress.
8. After completing the process, the **Completing the Stellar Data Recovery for iPhone Setup Wizard** window displays. Click **Finish**.

Clear the **Launch Stellar Data Recovery for iPhone** checkbox to stop the automatic launch of software.

Launching the Software

To launch Stellar Data Recovery for iPhone in Windows 10:

- Click Start icon -> All apps -> **Stellar Data Recovery for iPhone** -> **Stellar Data Recovery for iPhone**

Or,

- Double click **Stellar Data Recovery for iPhone** icon on the desktop.

Or,

- Click **Stellar Data Recovery for iPhone** tile on the home screen.

To launch Stellar Data Recovery for iPhone in Windows 8.1 / 8:

- Click **Stellar Data Recovery for iPhone** tile on the home screen.

Or,

- Double click **Stellar Data Recovery for iPhone** icon on the desktop.

To launch Stellar Data Recovery for iPhone in Windows 7:

- Click **Start -> Programs -> Stellar Data Recovery for iPhone -> Stellar Data Recovery for iPhone**.

Or,

- Double click **Stellar Data Recovery for iPhone** icon on the desktop.

Or,

- Click **Stellar Data Recovery for iPhone** icon in **Quick Launch**.

Ordering the Software

To know more about **Stellar Data Recovery for iPhone**, click https://www.stellarinfo.com/media-tools/iphone-data-recovery.php

To purchase the software online, please visit https://www.stellarinfo.com/media-tools/ios-data-recovery/buy-now.php

Select either of the methods given above to purchase the software.

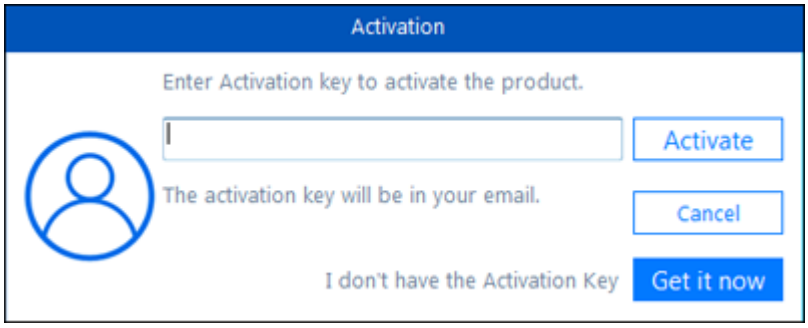
Once the order is confirmed, you receive a registration key through e-mail. You require this key to activate the software.

Registering the Software

The demo version is just for evaluation purpose and must be eventually registered to use the full functionality of the software. The software can be registered using the Registration Key which you receive via email after purchasing the software.

To register the software:

1. Run the demo version of **Stellar Data Recovery for iPhone** software.
2. On the main user interface, click the **Register** option. The **Register** window is displayed as shown below:



3. If you don't have the registration key, click the **Get it now** button in the window to go online and purchase the product.
4. Once the order is confirmed, a **Registration Key** will be sent to the email provided.
5. Type the **Registration Key** (received through email after purchasing the product) and click **Register** button (Please ensure that you have an active Internet connection).
6. The software will automatically communicate with the license server to verify the entered key. If the key you entered is valid, the software will be registered successfully.
7. The ' ***Activation Completed Successfully*** ' message is displayed after the process is completed successfully. Click **OK**.

Updating the Software

There are periodic software updates for **Stellar Data Recovery for iPhone**. The software updates should be done to keep the software up-to-date. The updates can be a newly added functionality, a new feature, a new service or any other information that can be important for improvement. The update option in the application is capable of checking for the latest updates. It checks the both latest minor and major versions available online. You can easily download minor versions through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it is recommended to close all running programs. Note that the demo version cannot be updated.

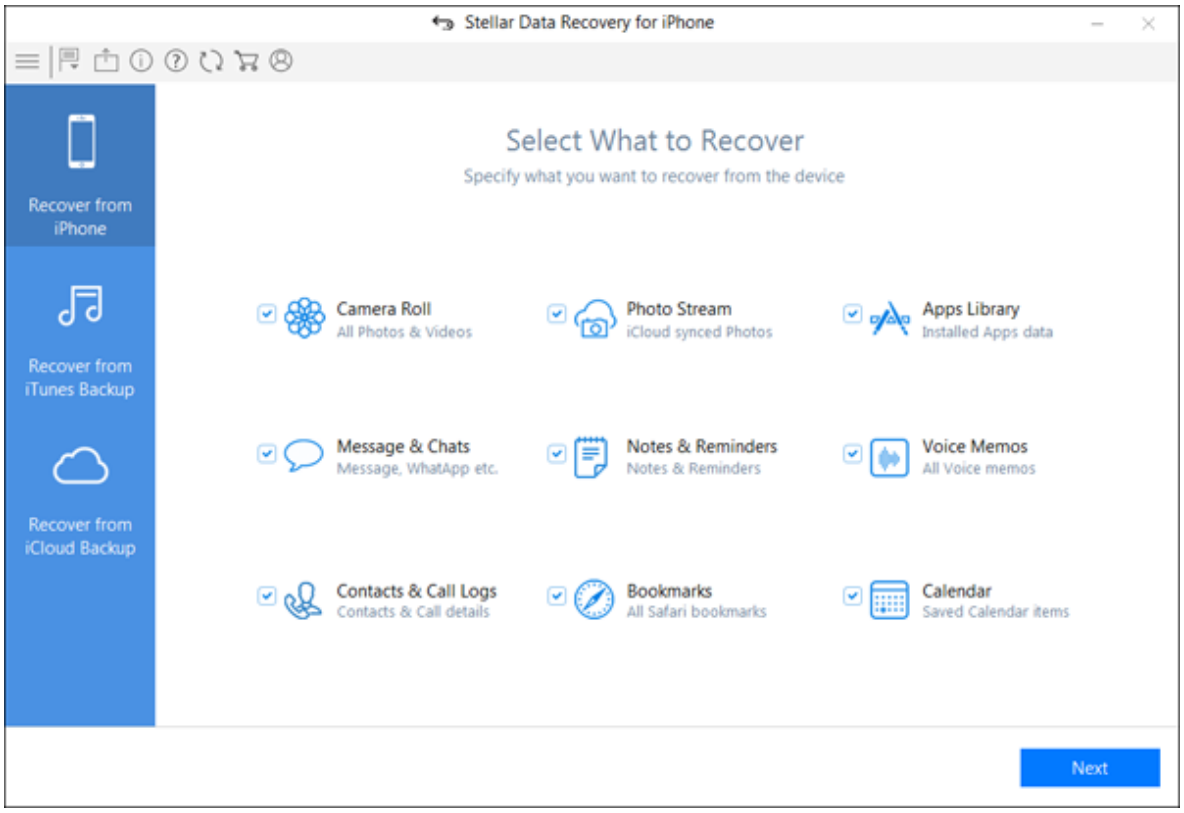
To update the application, follow the steps given below:

1. Click on the **Update Wizard** button from the **Tools** menu bar. The **Update Wizard** is displayed.
2. Click **Next**. A busy timer indicates the searching of updates. If it finds any new version, a message indicates the availability.
3. If a message displays that no updates are available, click **Cancel** to close the wizard.
4. Click **Next**. The software starts downloading the update files from the server. The software upgrades to the latest version, when the process completes.

User Interface

Stellar Data Recovery for iPhone software has a very easy to use Graphical User Interface. The user interface contains features required for complete recovery or saving of Photos, Contacts, Messages, Message Attachments, Call History, Calendar, Notes, Notes Attachments, Voice Memo, Safari Bookmarks, Reminder, WhatsApp, WhatsApp Attachments, Viber, Tango and Apps Library. It recovers data from your iOS device, iTunes and iCloud backup in an efficient manner.

After you start the software, the main screen of the software appears as shown below:



The user interface contains Buttons that allow you to access various features of the software with ease.

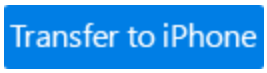
Buttons

Stellar Data Recovery for iPhone makes use of the following buttons:

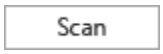
About	Click this button to read information about **Stellar Data Recovery for iPhone**.
Activation	Click this button to register the software after purchase.
Purchase	Click this button to purchase the software.
Update	Click this button to check for major and minor updates for the software.
Help	Click this button to open the help manual for the software.
Show More Options	Use this option to expand the list of more options provided by the software.
Back	Click this button anytime to move to the previous screen of the current screen.
Export	Click this Button to export data to iPhone.

click Languages button to change the software language.

Click this button to save the recovered file to your device or system.

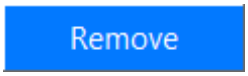


Click this button to transfer the recovered files to your system.



This button starts the scanning/recovery process.

Click this button to add the backup file from your system for the process of recovery.



Click this button to delete the backup file.

Save

Click this button to save the photo to your system from the application.

Flip

Click this button to flip the photo that you are viewing.

Mirror

Click this button to mirror the photo that you are viewing.

Rotate Clockwise

Click this button to rotate the photo that you are viewing clockwise.

Rotate Counter Clockwise

Click this button to rotate the photo that you are viewing counterclockwise.

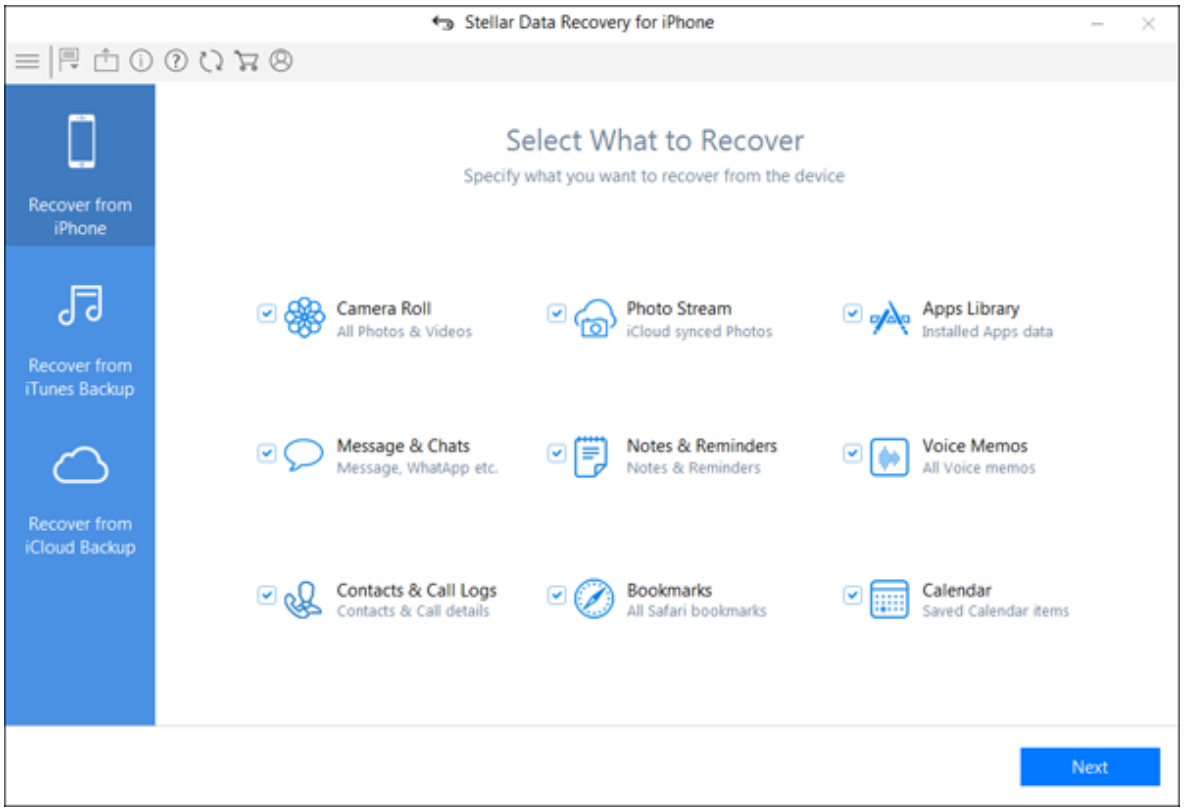
Recover from iPhone

You can use the **Recover from iPhone** option to scan your iOS device and recover data (like contacts, messages, reminders, calendars, notes) from it. This option scans the iOS device directly to find data that was recently deleted or lost.

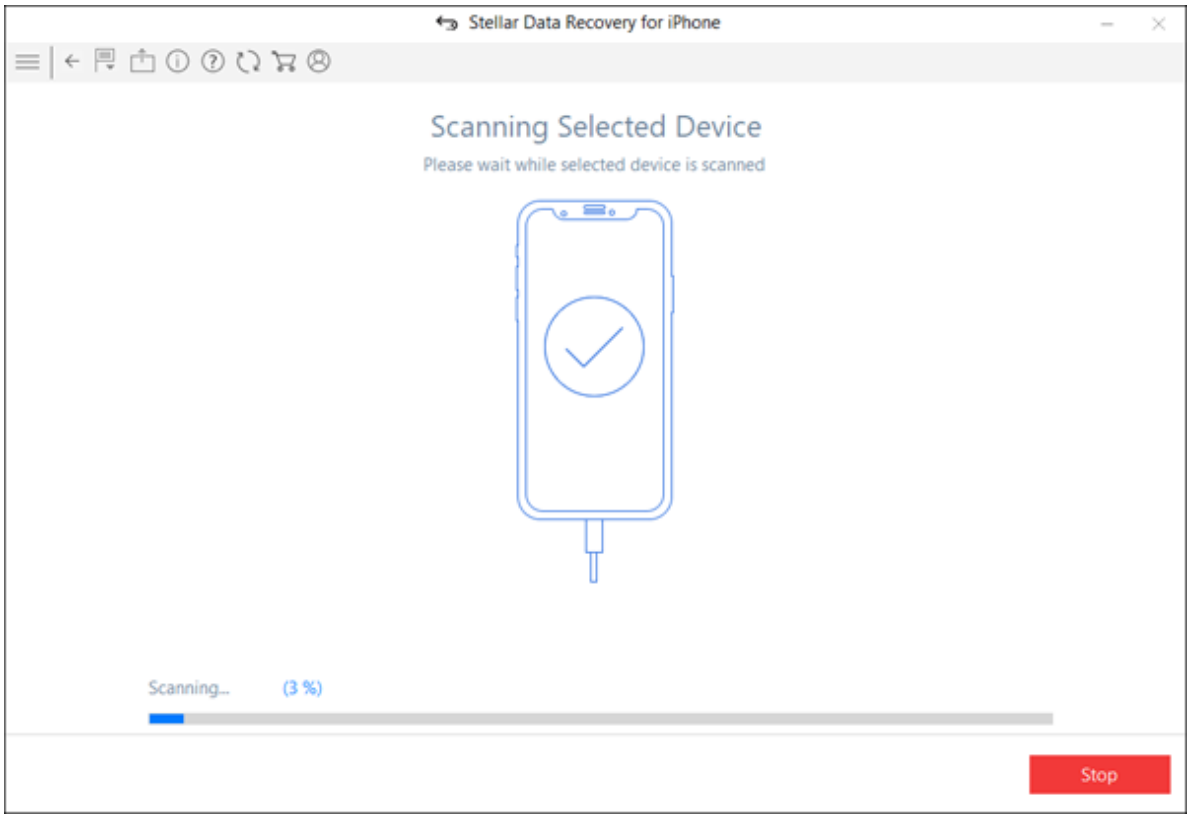
Note: Install iTunes before you use **Stellar Data Recovery for iPhone** software. iTunes services should be running while you are scanning/analyzing an iOS device.

To use the **Scan Device** option of the software, follow the steps given below:

1. Run **Stellar Data Recovery for iPhone.**
2. On the **Stellar Data Recovery for iPhone** main screen, Select the **Recover from iPhone** option.



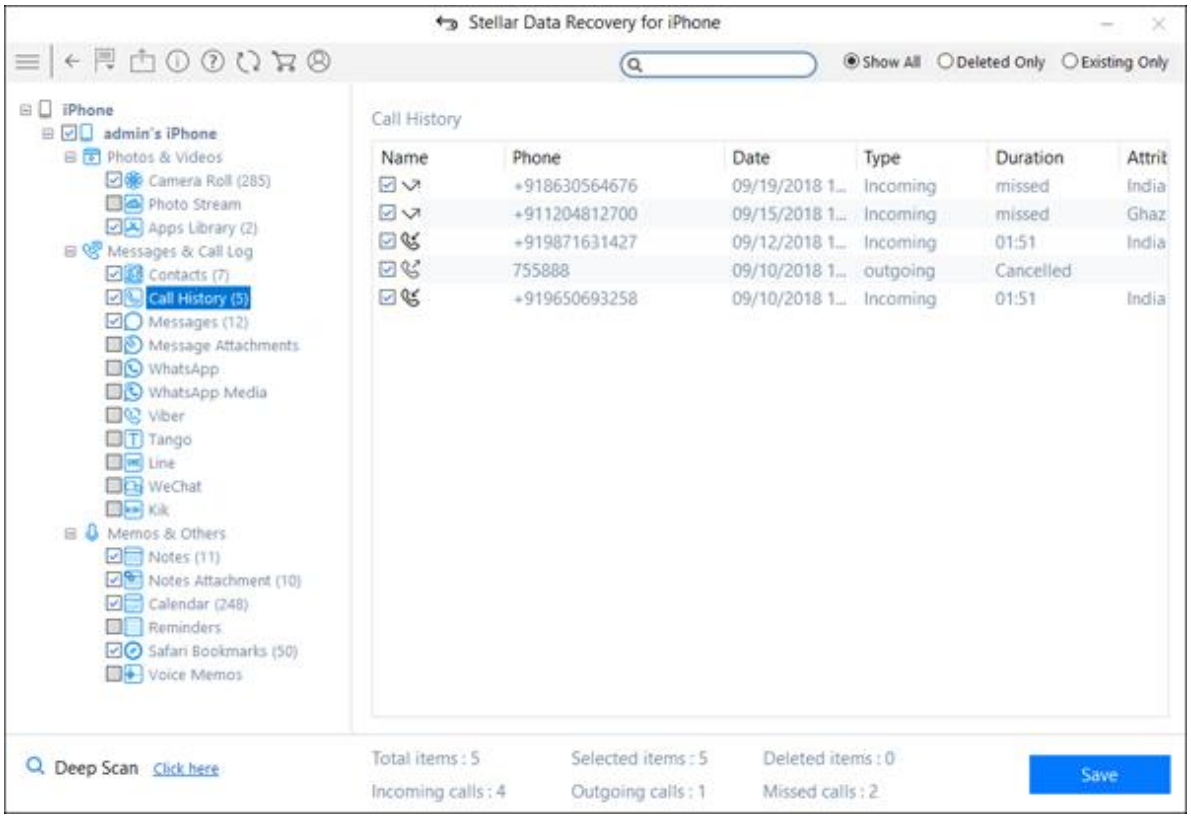
3. From **Select What to Recover** Screen, select the type of data i.e. **Everything, Photos and Videos, Messages and Call Log, Memos and Others**, you want to recover Click **Next**.
4. Plug your iOS device into your computer and select that device to proceed further. The application starts analyzing the device you have selected. In case you have connected multiple devices, the application lists all connected devices. Select the desired device from which you want to recover the data.



Note: After you connect the device, a Trust/Untrust dialog prompts on your device. You need to Trust a computer to enable sync and data transfer between the iPhone/iPad and the computer. If you tap on "Don't Trust" , iTunes is not able to recognize your device at all.

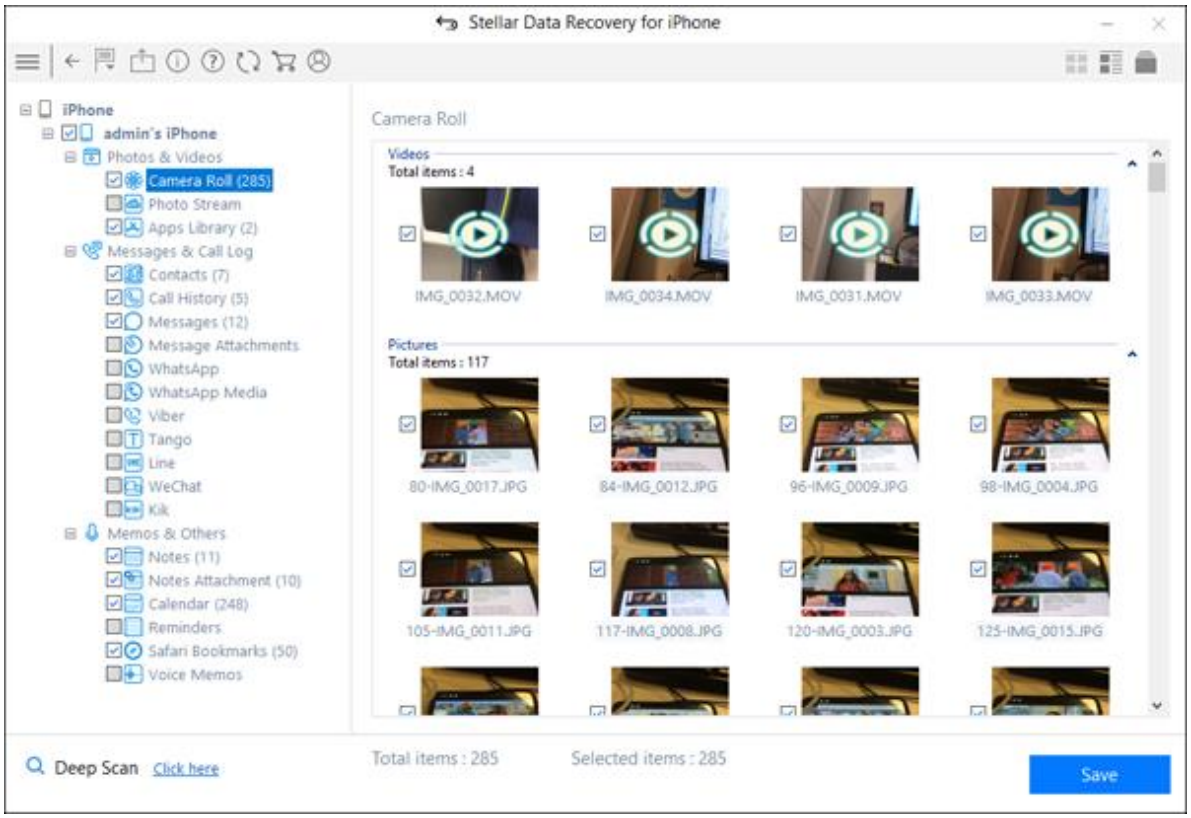
5. If your iphone is encrypted, a dialog box will open prompting you to enter the password. Enter the password and click **OK.**

6. After successful analysing and scanning, you can now preview and save data. Following file types are supported: Camera Roll, Photo Stream, Contacts, Messages, Message Attachments, Call history, Calendar, Notes, Notes Attachments, Voice Memo, Reminder, Safari Bookmarks, WhatsApp, WhatsApp Attachments, Viber, Tango, WeChat, Line, Kik and Apps Library. From the left-hand side tree view, click the supported file type under the listed iOS device and all items under the selected supporting type head are listed.



Note: All deleted items are listed in red whereas all others are black.

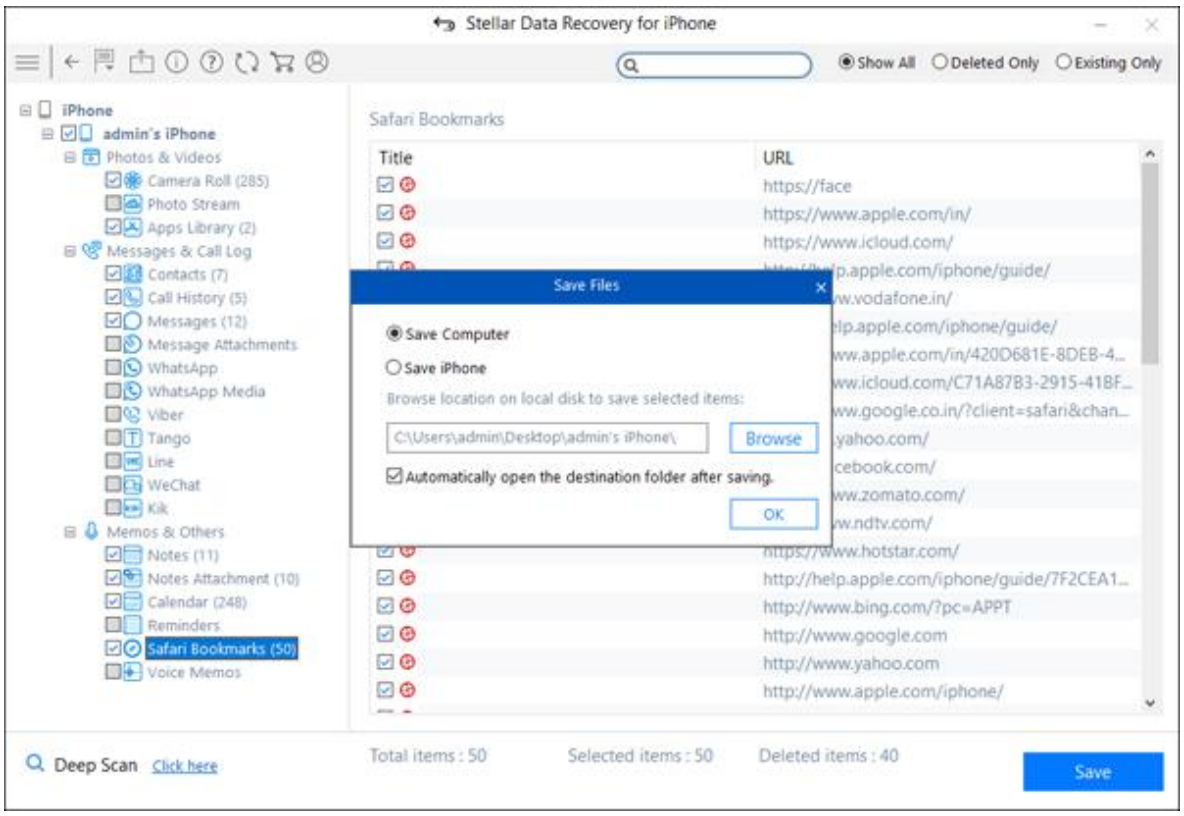
7. You can either select all or a few items (by selecting the checkboxes in front of them).



Note:

- You can preview the existing and deleted items, and you can also search for a specific item by typing a keyword in the search box.
- Click **Deep Scan** if your desired data is not included in the list.

8. Click **Save** to confirm it. **Save Files** dialog appears as shown below.



9. Select the **Save to Computer** option if you want to save the recovered files to your computer. Click **Browse** and select a destination for saving the recovered files and click **OK**.
10. Alternatively, select the **Save to iPhone** option if you want to save the recovered files to your device. From the drop-down box select the desired device to which you want to save the recovered files and click **OK**.

Note: You cannot recover deleted items from Camera Rolls, Photo Streams, Apps Library, Attachments and Voice Memos.

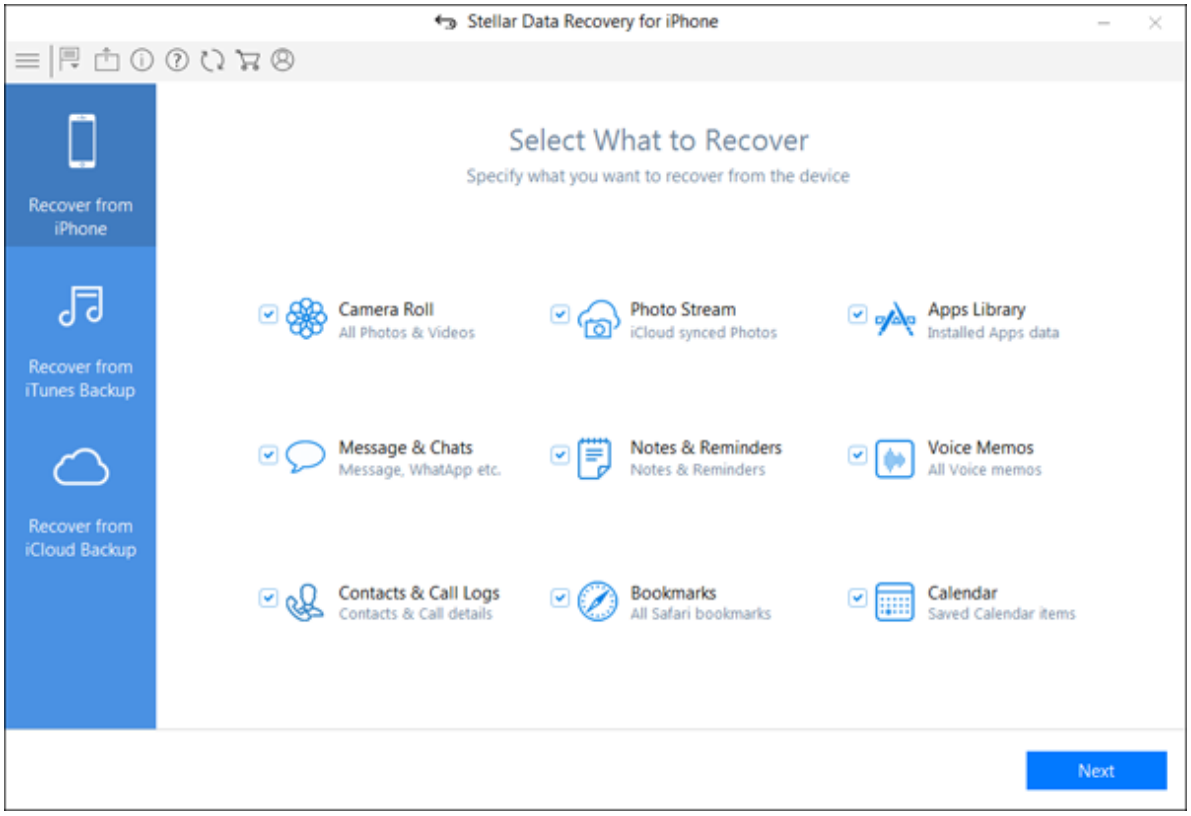
Note: "**Recover from iPhone**" is already selected. by default when you start the application.

Recover from iTunes Backup

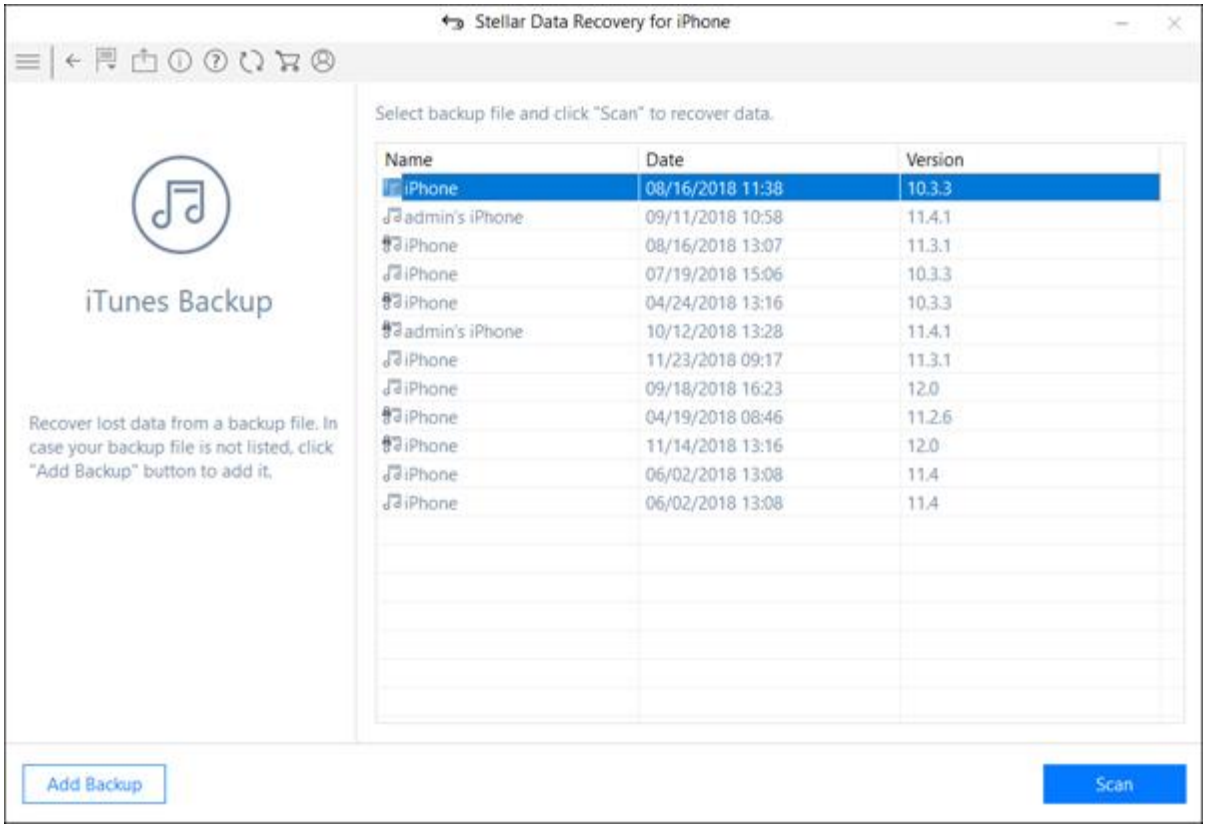
You can scan an iTunes backup file for data if you have synchronized your iOS device with iTunes earlier. Scanning backup file is helpful in case you have lost your data. You can then recover the lost data from iTunes backup files using **Stellar Data Recovery for iPhone** software.

To use the **Scan Backup** option of the software, follow the steps given below:

1. Run **Stellar Data Recovery for iPhone**. (**Note**: You do not need to connect your iOS device for recovering data from iTunes backup files)
2. On the **Stellar Data Recovery for iPhone** main screen, select the **Recover from iTunes Backup** option.

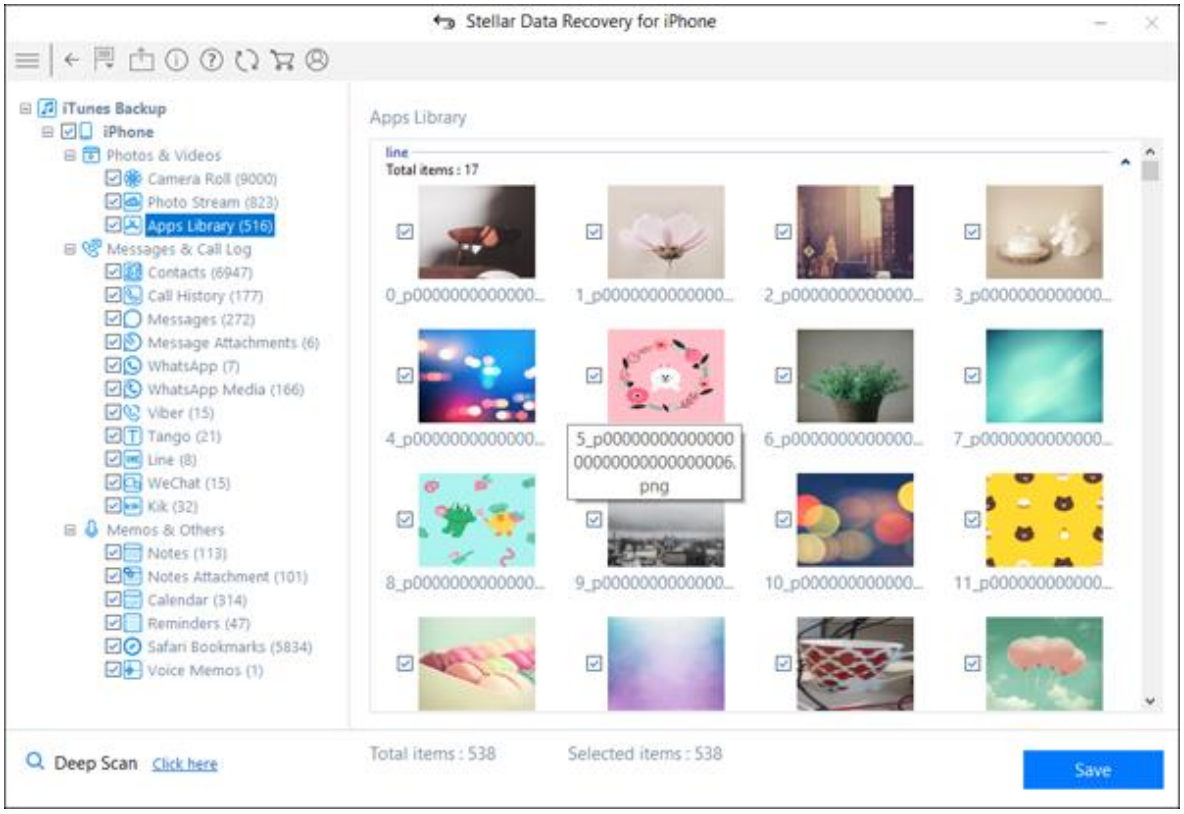


3. After successful analysis, item selection window will pop up. Select the type of data i.e. **Everything, Photos and Videos, Messages and Call Log, Memos and Others**, you want to recover. Click **Next**.
4. The application lists all the iTunes backup files listed in your systems.

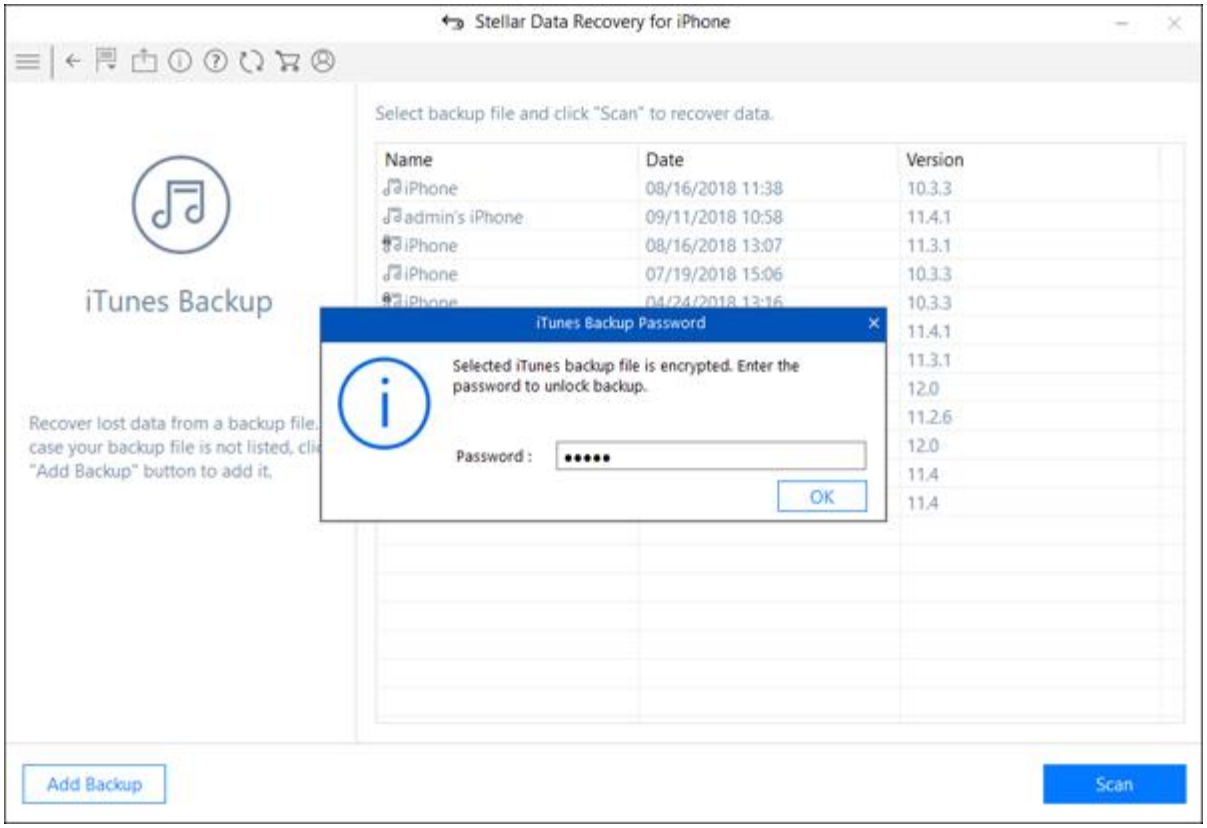


Note** : A window will appear If you don't have any backup file giving an option of manually adding the backup file from your system using the **Add Backup** option. You need to click (**Add Backup)** option and then browse to the iTunes backup location, select it and then click **OK

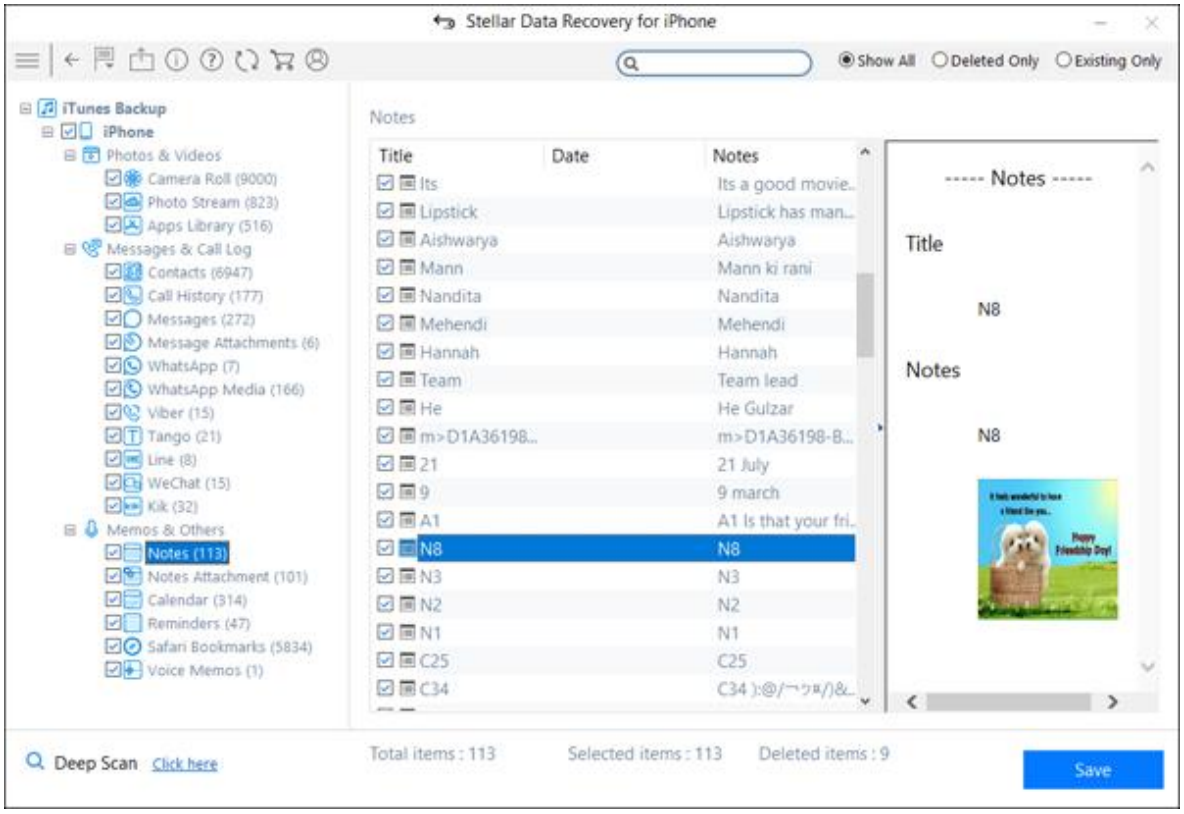
5. Select an iTunes backup from which you want to preview and save data. You can save data from following: Camera Roll, Photo Stream, Contacts, Messages, Message Attachments, Call history, Calendar, Notes, Notes Attachments, Reminder, Voice Memo, Safari Bookmarks, WhatsApp, WhatsApp Attachments, Viber, Tango, WeChat, Line, Kik and Apps Library. (**Note**: All deleted items are listed in red whereas all others are black.)



Note : If your backup is encrypted, a dialog box will open prompting you to enter the password. Enter the password and click **OK.**



6. From the tree view, click on the supported file categories under the listed iTunes backup file which lists all items under the selected category head.
7. You can either select all or a few items (by selecting the checkboxes in front of them).



Note:

- You can preview the existing and deleted items, and you can also search for a specific item by typing a keyword in the search box.
- Click **Deep Scan** if your desired data is not included in the list.

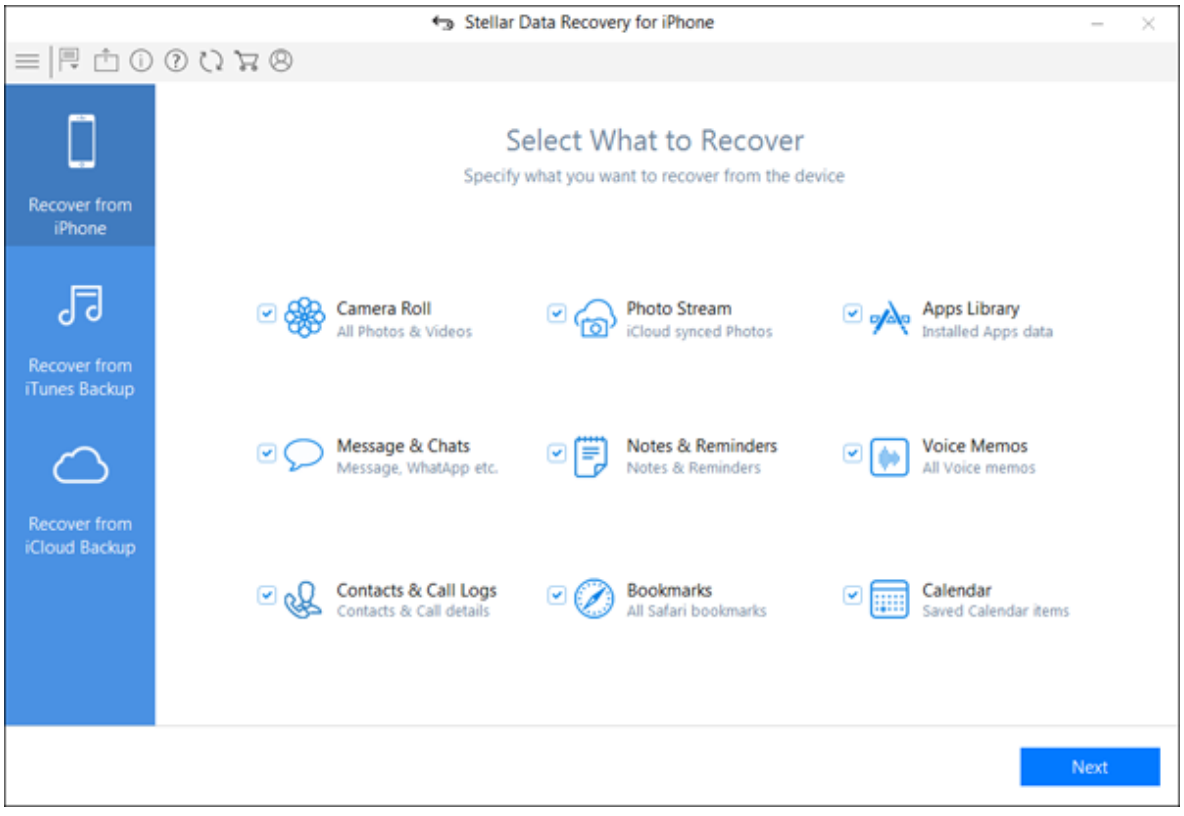
8. Click **Save** to confirm it. Select a destination to save the data.

Recover from iCloud Backup

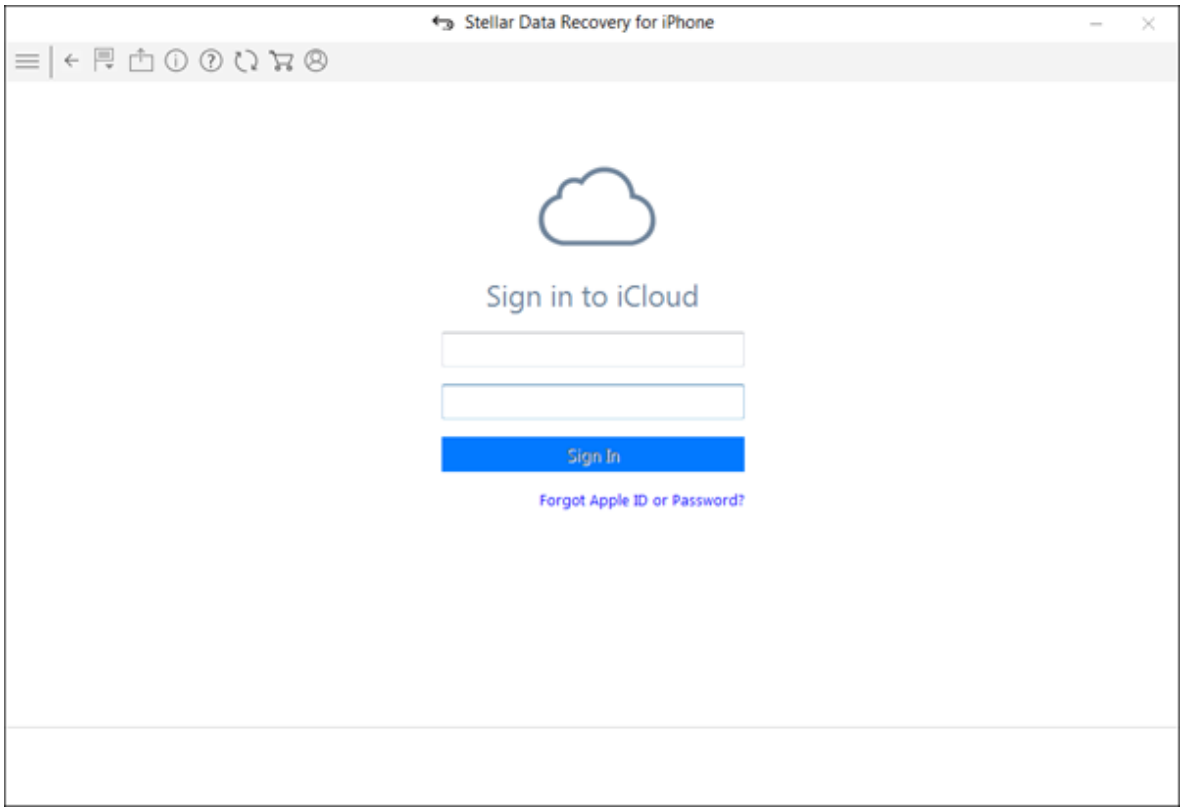
You can scan an iCloud backup file for data if you have synchronized your iOS device with iCloud earlier. To restore or recover your lost files from iCloud backup, you need **Stellar Data Recovery for iPhone** to help you.

To use the **iCloud Backup** option of the software, follow the steps given below:

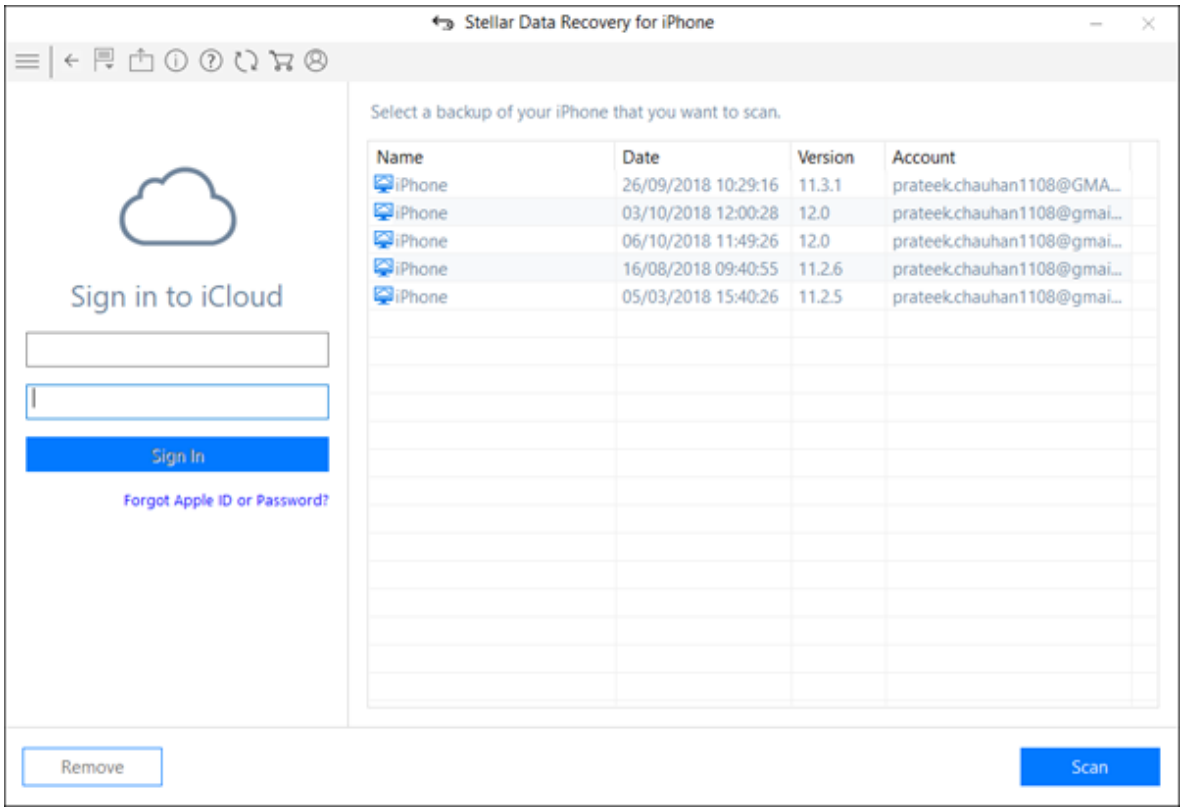
1. Run **Stellar Data Recovery for iPhone**. (**Note**: You do not need to connect your iOS device for recovering data from iCloud backup files)
2. On the **Stellar Data Recovery for iPhone** main screen, select the **Recover from iCloud Backup** option.



3. On Main Screen Select the type of data such as Photos, Videos, Installed Apps data, Messages, Chats, Notes, Reminder, Voice Memos, Contact, Call details, Bookmarks and saved Calender Items which you want to recover. Click **Next**
4. Enter the **Apple ID** and **Password** to get a list of all available backup files from iCloud.

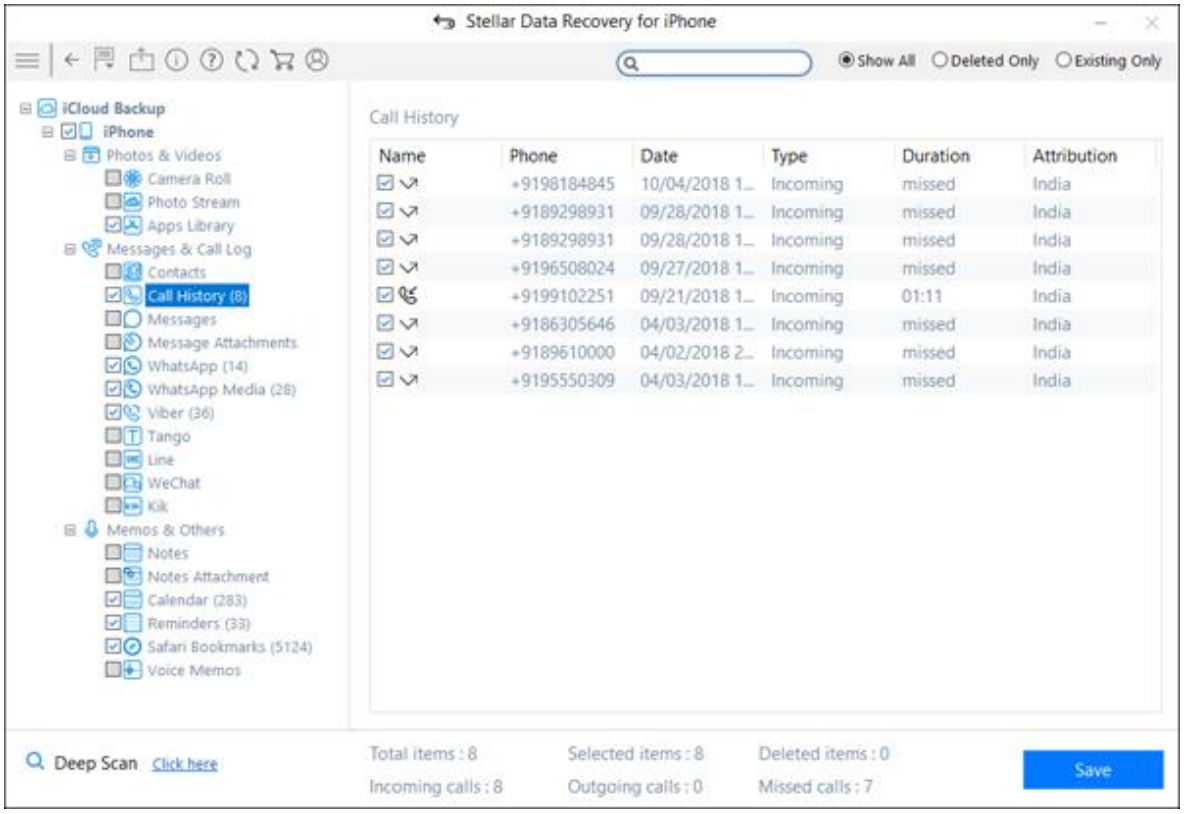


5. Scan and Download the iCloud backup files.

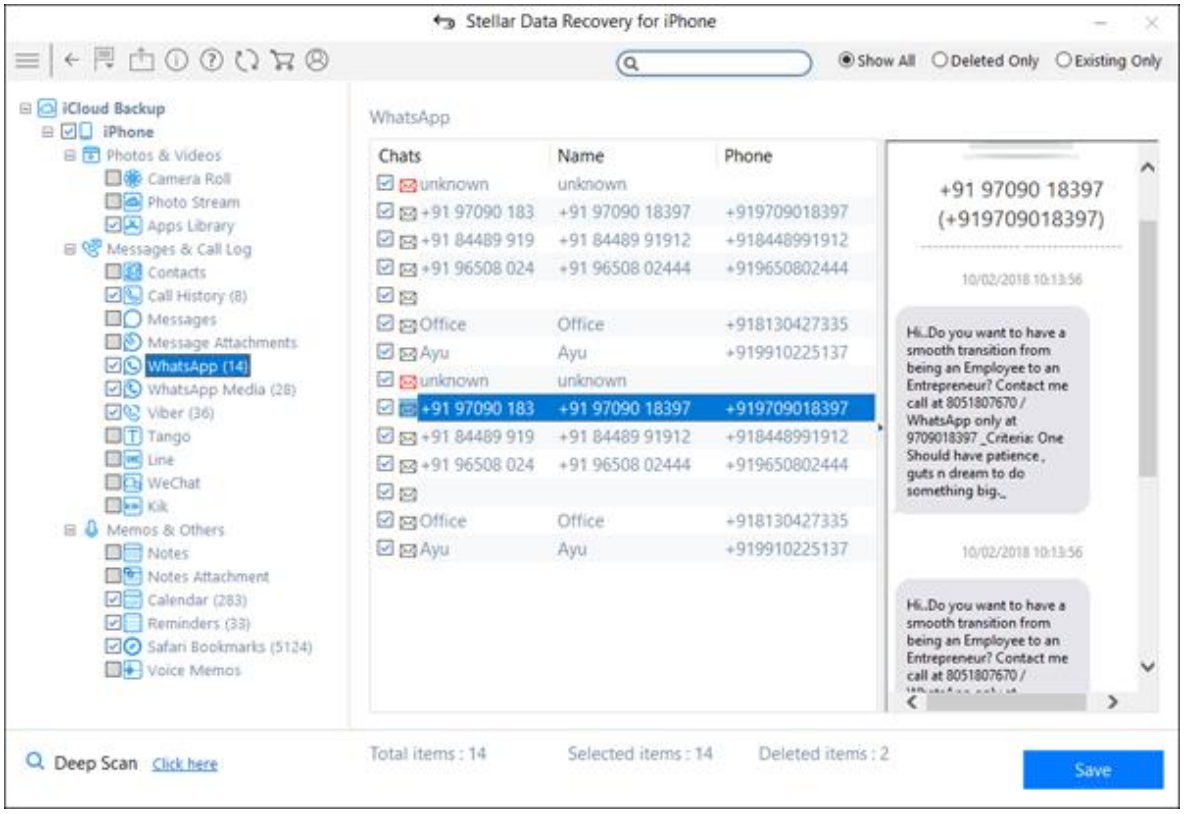


Note: In case you do not have any backup with the account entered, the dialog box shown below appears.

6. Select an iCloud backup from which you want to preview and save data. You can save data from following: Camera Roll, Photo Stream, Contacts, Messages, Message Attachments, Call History, Calendar, Notes, Notes Attachments, Reminders, Voice Memos, Safari Bookmarks, WhatsApp, WhatsApp Attachments, Viber, Tango, WeChat, Line, Kik and Apps Library.



7. From the tree view, click on the supported file categories under the listed iCloud backup file which lists all items under the selected category heading.

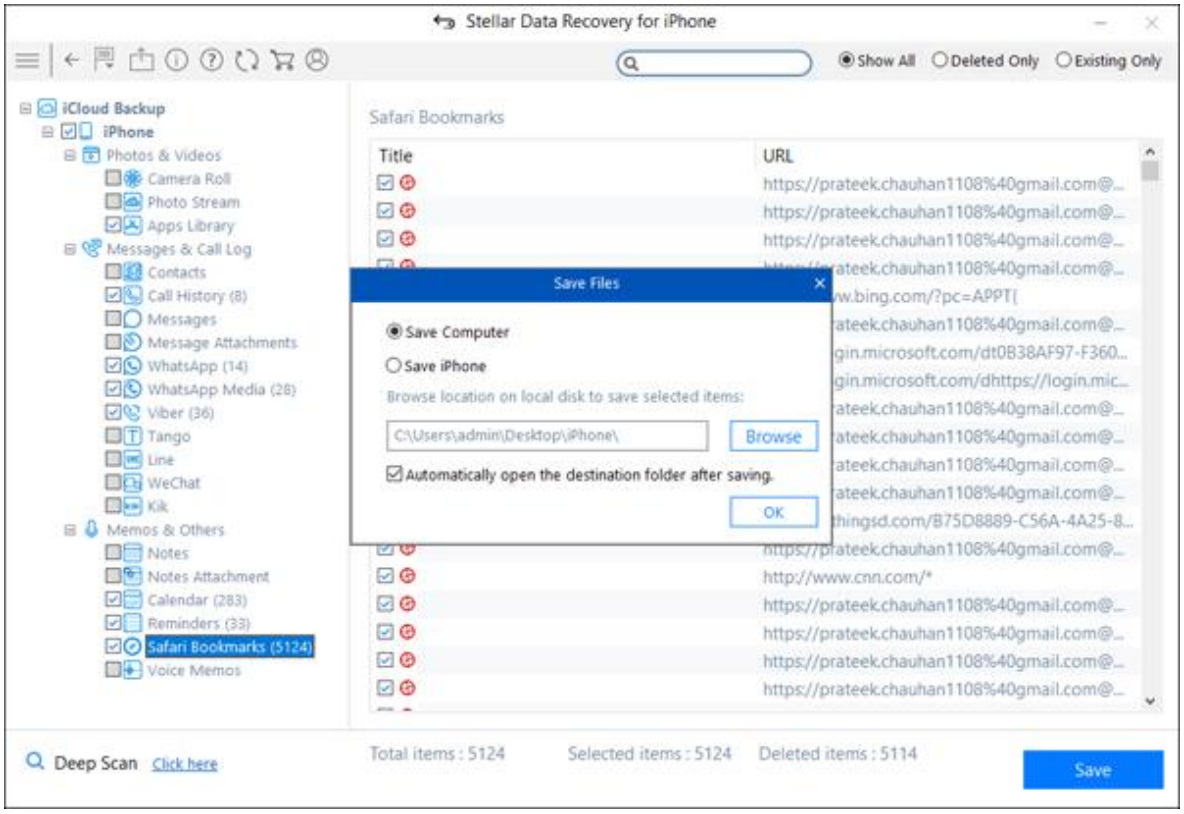


8. You can either select all or a few items (by selecting the checkboxes in front of them).

Note:

- You can preview the existing and deleted items, and you can also search for a specific item by typing a keyword in the search box.
- Click **Deep Scan** if your desired data is not included in the list.

9. Click **Save** to confirm it. Select a destination to save the data.


Stellar Data Recovery for iPhone
Show All
Deleted Only
Existing Only
iCloud Backup
iPhone
Photos & Videos
Camera Roll
Photo Stream
Apps Library
Messages & Call Log
Contacts
Call History (8)
Messages
Message Attachments
WhatsApp (14)
WhatsApp Media (28)
Viber (36)
Tango
Line
WeChat
Kik
Memos & Others
Notes
Notes Attachment
Calendar (283)
Reminders (33)
Safari Bookmarks (5124)
Voice Memos
Safari Bookmarks
Title
URL
Save Files
Save Computer
Save iPhone
Browse location on local disk to save selected items:
C:\Users\admin\Desktop\iPhone\
Browse
Automatically open the destination folder after saving.
OK
http://www.cnn.com/*
Deep Scan
Click here
Total items : 5124
Selected items : 5124
Deleted items : 5114
Save

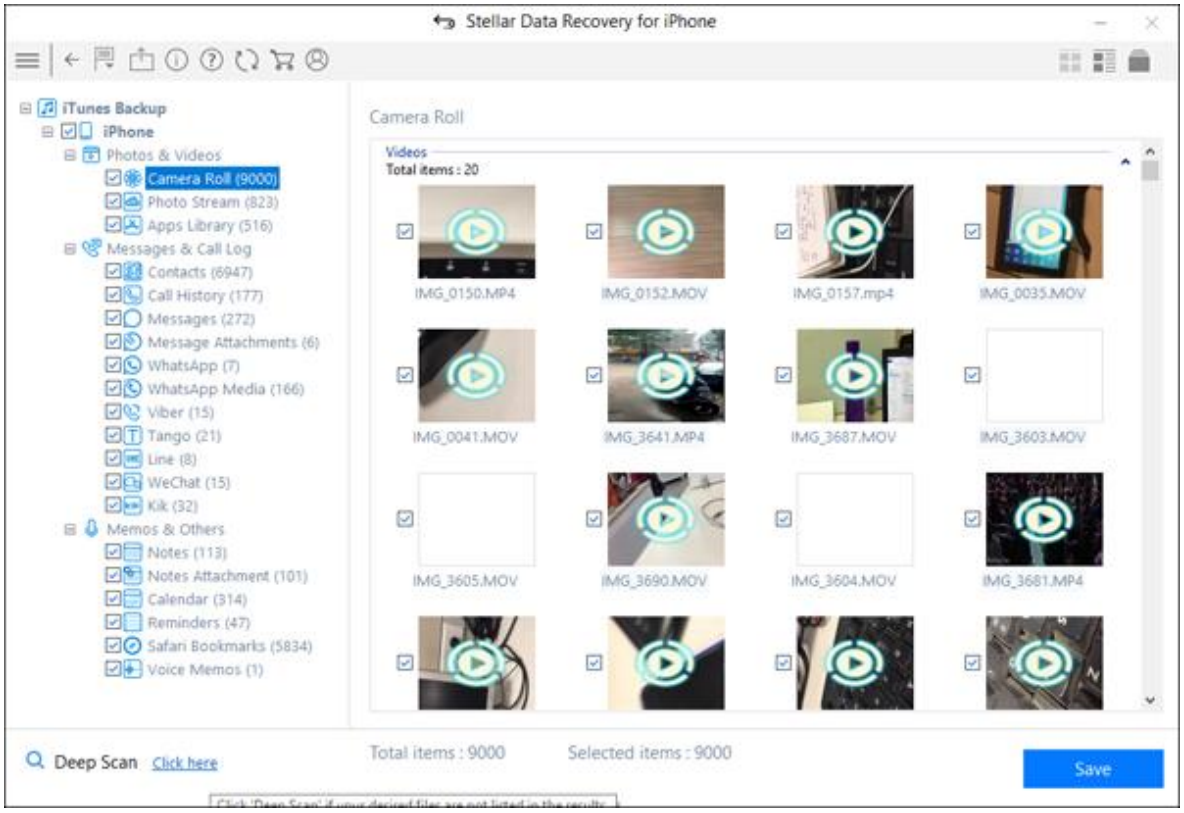
Deep Scan

Deep Scan allows you to recover data from iphone. It does a comprehensive scan of the ios devices and itunes backup to recover each and every bit of lost or deleted data. It searches for lost files on the basis of file signature. This recovery option recovers everything that is found in the selected source. This option is especially helpful in case of severely deleted and corrupted iphone data.

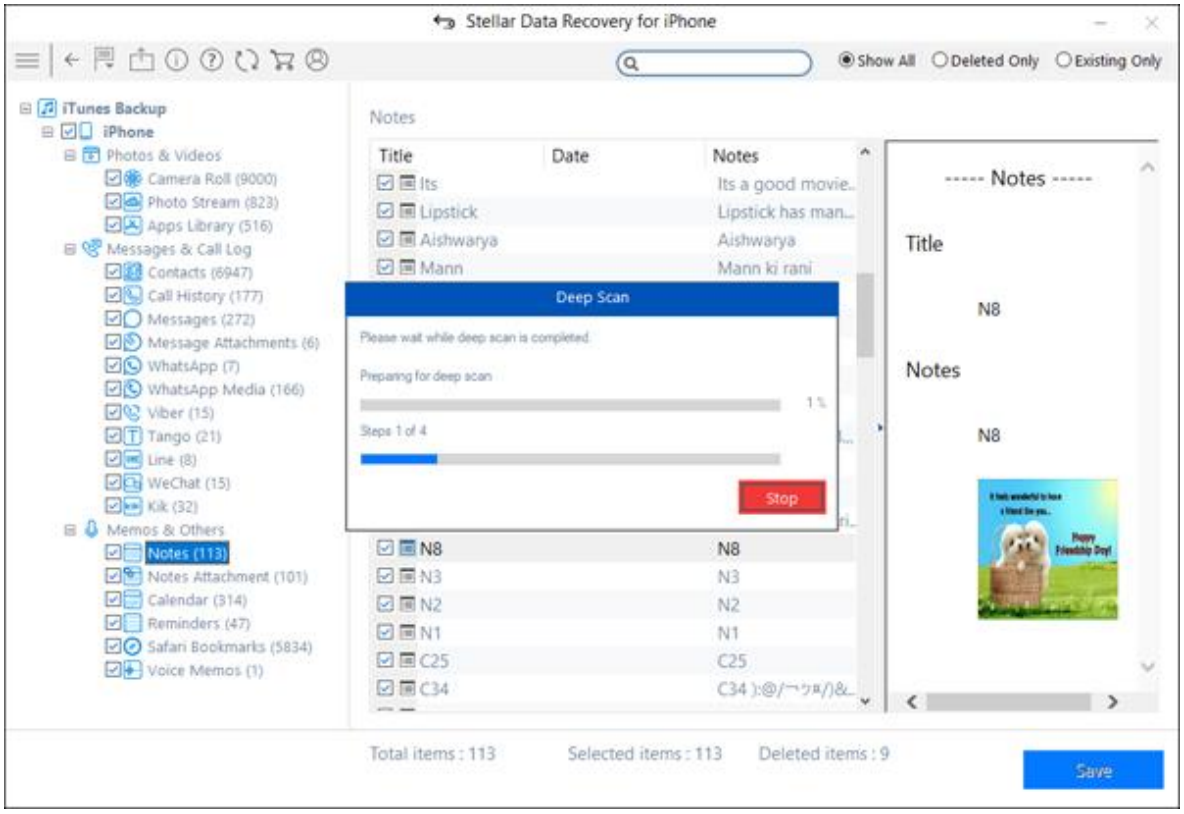
In case, after the quick scan process is completed and your desired file is not included in the list of files detected, you can opt for **Deep Scan** to perform a comprehensive scan of the selected device and backup.

To perform Deep Scan:

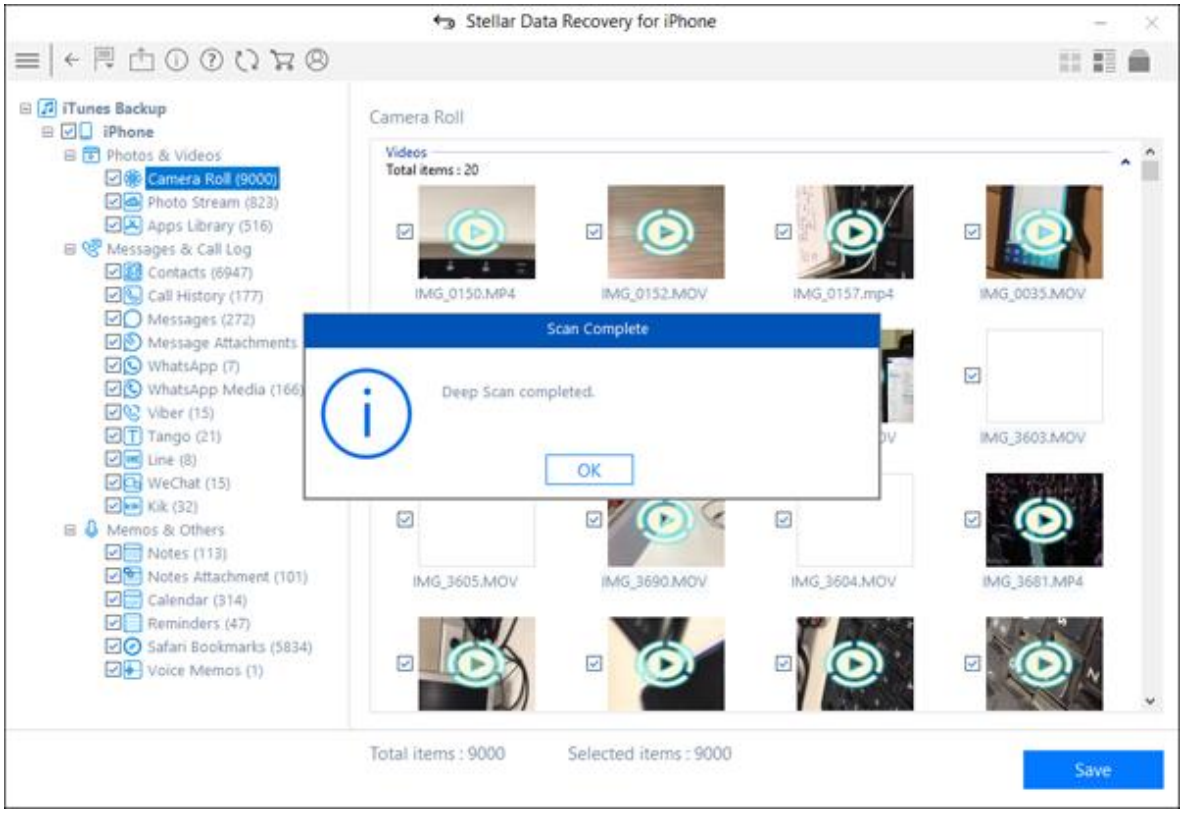
1. Once quick scan is completed, in the preview window choose **Click Here** option given at the bottom of the window to start **Deep Scan**.



2. A screen showing the scanning process is displayed. Click **Stop** to stop the scan at any point.



3. Once the scanning process is completed, a dialog box displaying the message '***Deep Scan completed'*** is displayed.



Note : In case the additional data is not recovered through Deep Scan, a dialog box displaying the message '***Deep Scan completed. No additional data found'*** is displayed.

4. Files found during Deep Scan can be viewed in the preview window and saved at any desired location.

Export File to iPhone

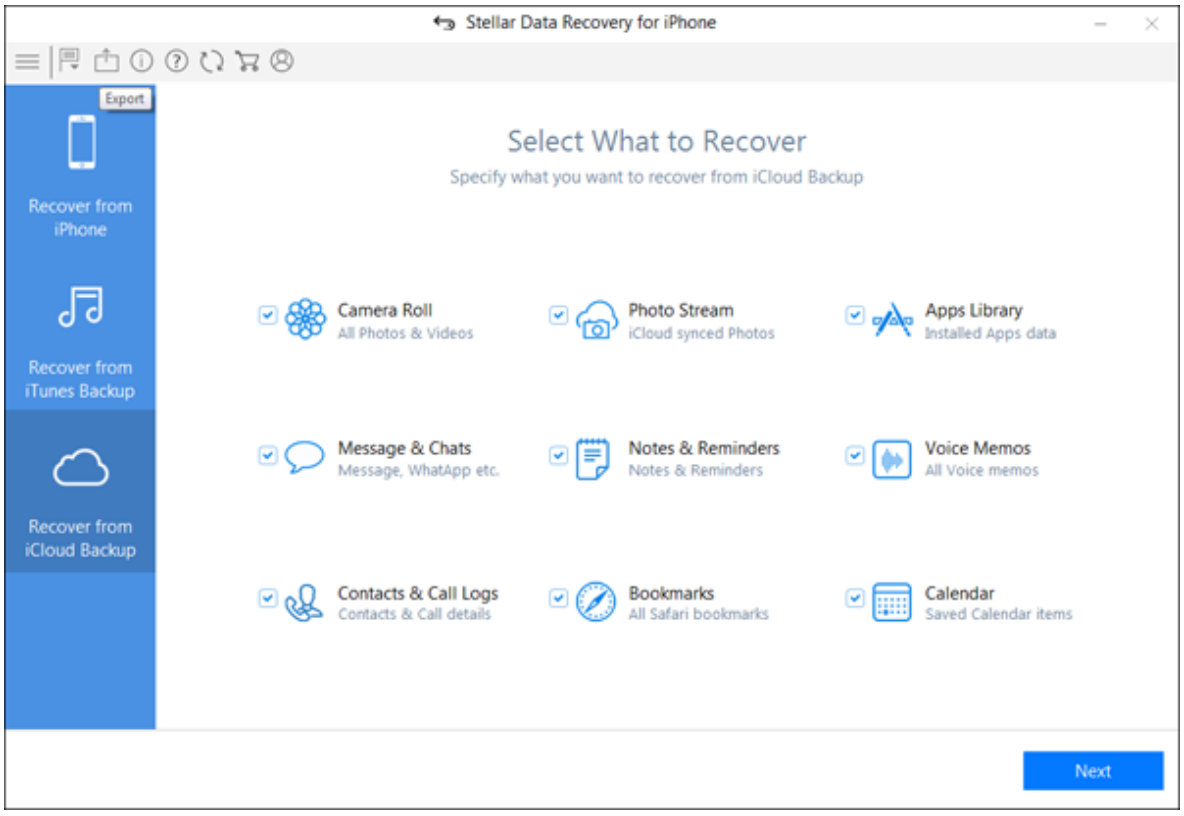
Export file to iPhone option of the software allows you to transfer recovered files such as photos, videos, audio, contact, notes, safari bookmarks and calendar from PC to iPhone. You can select the required source file type and its associated files which you want to import.

To use the Export file to iPhone option of the software, follow the steps given below:

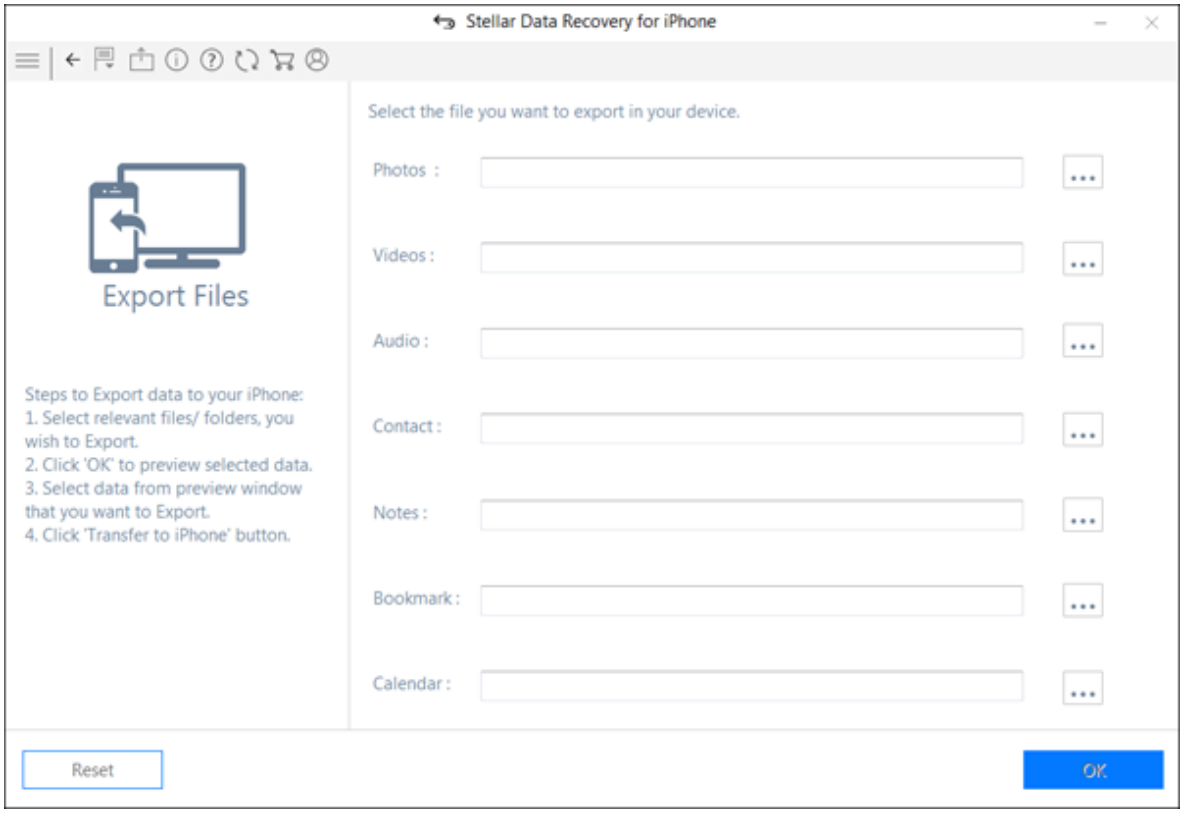
1. Connect your iPhone to your computer via USB cable. Run **Stellar Data Recovery for iPhone**.

   Note: You can also run the **Stellar Data Recovery for iPhone** application before connecting your iOS device to the computer. In case you run the application. First, you are prompted to connect the device.

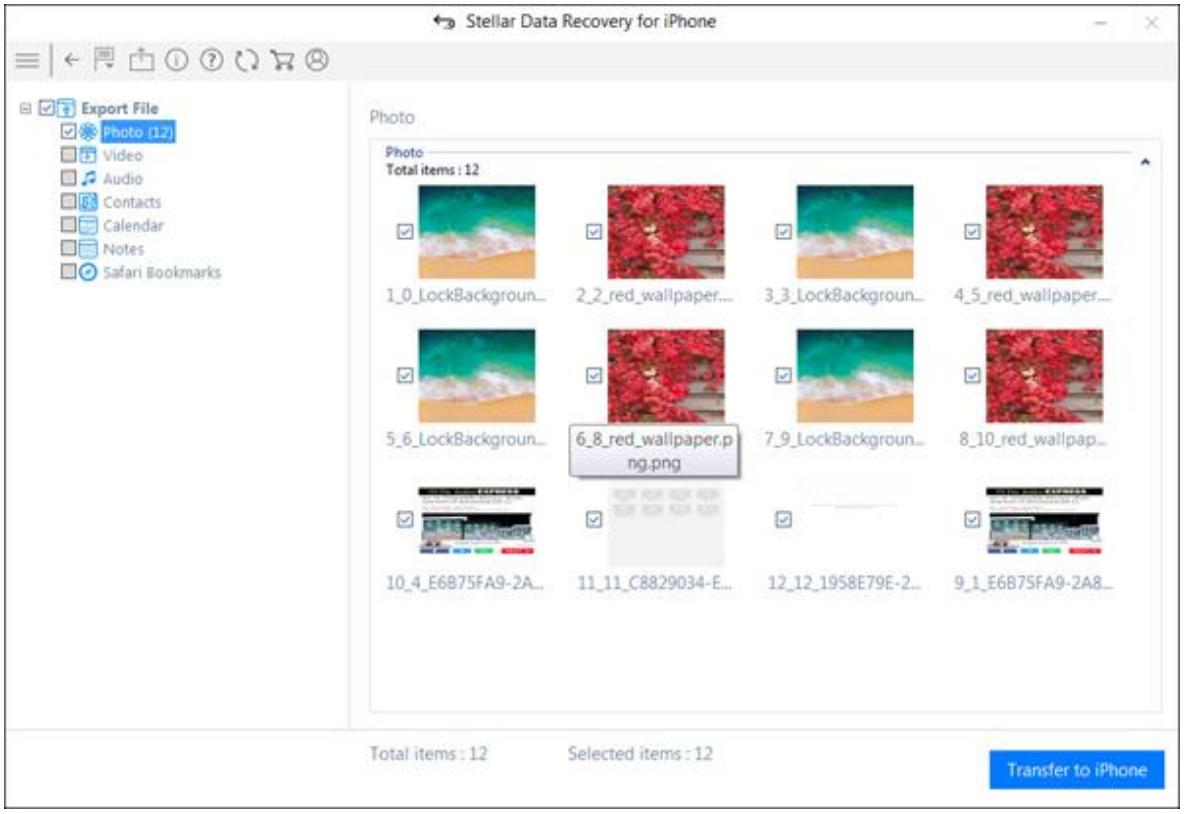
2. From the **Stellar Data Recovery for iPhone** home screen, select the **Export file to iPhone** option in the Menu Bar.



3. A new window appears. From that window, select the target file which you want to import to your iPhone by clicking the **Browse** button in front of the supported file types. For example, if you want to transfer contacts from your computer to your iPhone, click the **Browse** button in front of the "**Contact**" text box.

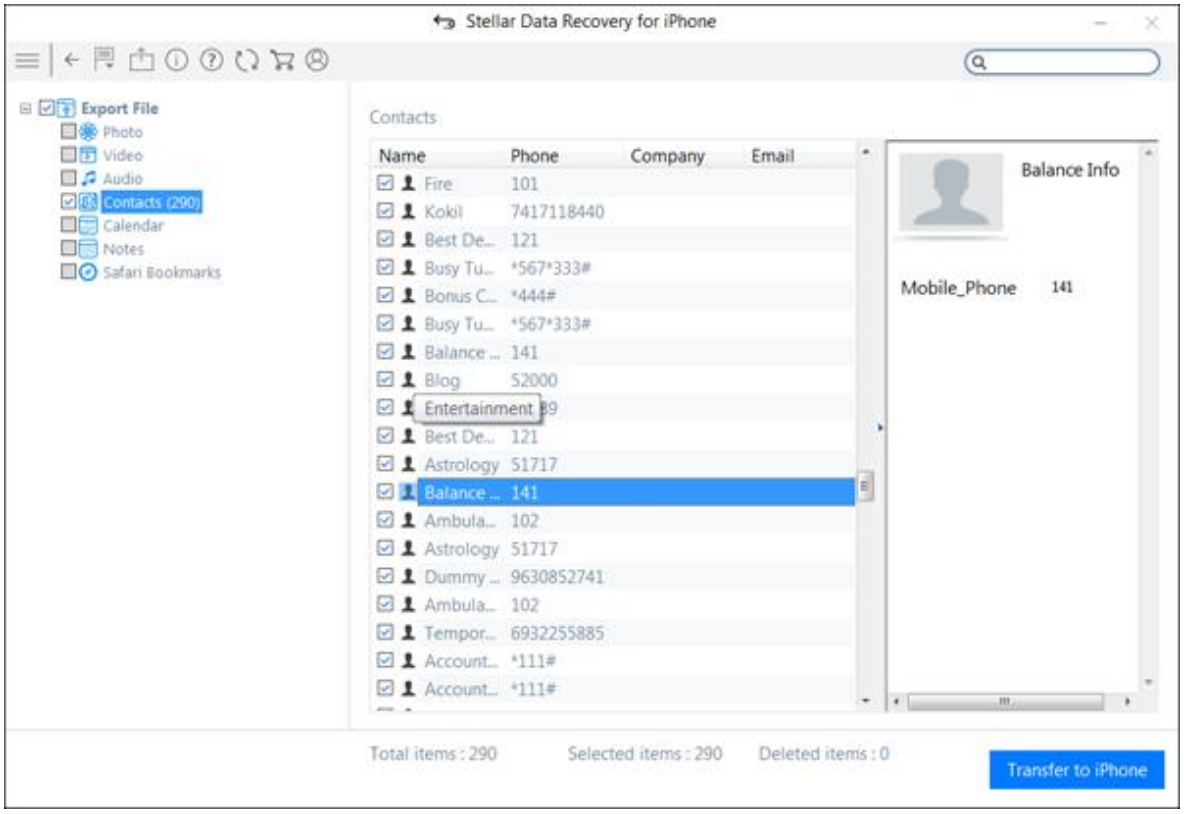


4. You can also reset the location of the selected file/folder by clicking the **Reset** button.
5. Click **OK**. You can now preview and transfer the following supported file categories: Photos, Videos, Audio, Contact, Calendar, Notes and Safari Bookmarks. From the left-hand side tree view, click the supported file category under Export Data from File. It lists all the files under the selected category.

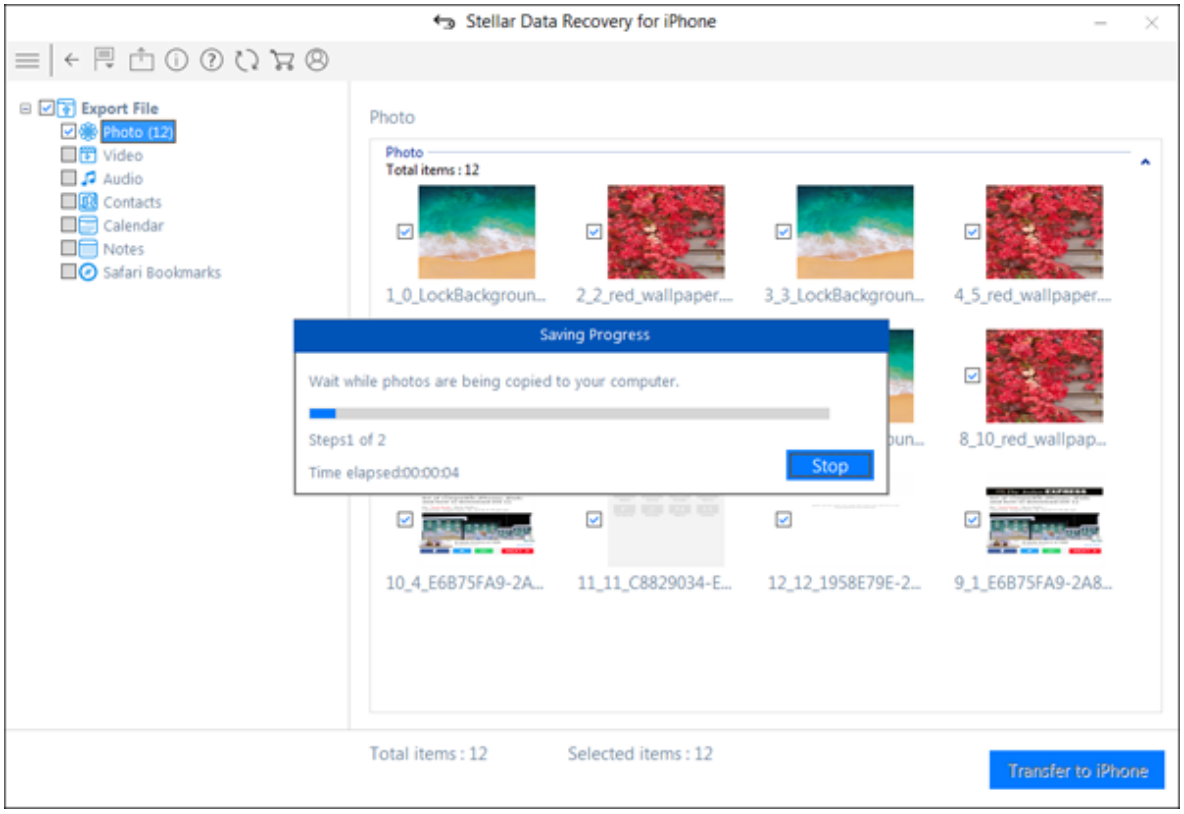


Note: In case you have connected multiple iOS devices, you get a screen prompting you to select the desired device to which you want to transfer the data.

6. You can either select all or some specific files which you want to import (by selecting the checkboxes in front of them).



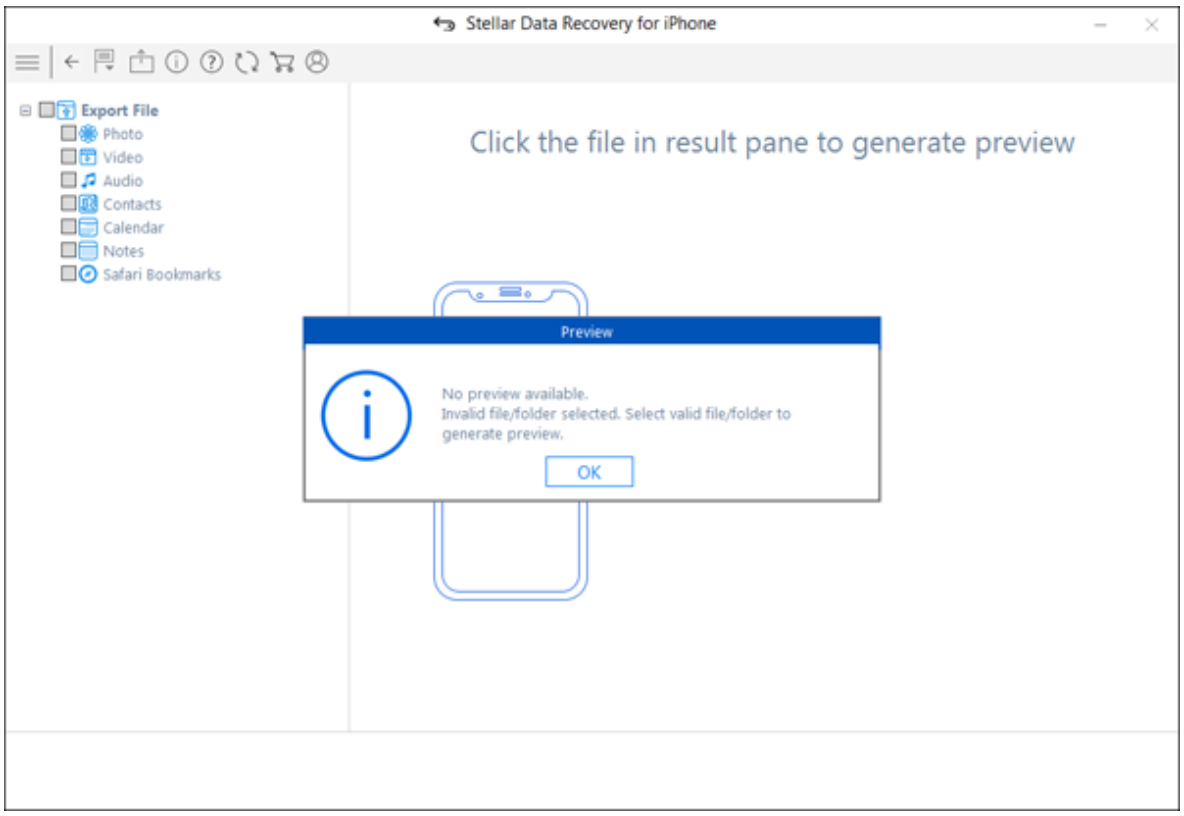
7. Click **Transfer to iPhone** to import the selected data.
8. A dialog box is displayed showing the progress of the transfer process. You can click **Stop** button in the dialog box to stop the file transfer process.



9. Data Saved Successfully dialog prompts.

Note:

- If in case you select the invalid format of the file or the selected file is severely corrupted and application is unable to detect it, then a message prompts on the screen indicating the wrong file.



- To proceed to the transfer process, you need to select the appropriate file/folder.

Languages

In order to use **Stellar Data Recovery for iPhone** software in your preferred language, the application provides an option to select any of the desired language. Using the Languages button, you can change the entire application to a different language at any time/instance without having to re-install the application.

In order to change language of the application instantly, go through the following steps:

1. Run **Stellar Data Recovery for iPhone**.
2. Click **Languages** button from Menu Bar.
3. From the options displayed, select the required language.

FAQs

1. **Can Stellar Data Recovery for iPhone recover all of my deleted data?**

   Yes, with **Stellar Data Recovery for iPhone**, you can recover deleted Contacts, Messages, Call history, Calendar, Notes, Reminders and Safari Bookmarks from your iOS device in an efficient manner. However, the software might not be able to recover the deleted data if data deleted is overwritten by any new data.

2. **Can I preview messages before recovering them?**

   Yes using **Stellar Data Recovery for iPhone** software you can preview Contacts, Messages, Call history, Calendar, Notes, Reminders and Safari Bookmarks before recovering them.

3. **In how many formats can I save the contacts after recovering them using Stellar Data Recovery for iPhone software?**

   You can save the contact in three formats using **Stellar Data Recovery for iPhone** software after recovering them. You can save them in VCF, CSV and HTML formats.

4. **Can I synchronize my photos and contacts to my iOS device after recovering data using Stellar Data Recovery for iPhone?**

   Yes, you can synchronize photos and contacts to your iOS device using iTunes.

5. **Why do I receive this error message after installing the application "Cannot find import; DLL may be missing, corrupt or wrong version File "MSVCP100.dll", error 126"?**

   This error message appears if your Windows is not updated. You need to download the updates from http://www.microsoft.com/en-in/download/details.aspx?id=5555.

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Stellar Data Recovery is a global leader in providing data recovery, data migration and data erasure solutions for the past two decades. **Stellar Data Recovery** is a customer centric, critically acclaimed, global data recovery, data migration & erasure solutions provider with cost effective solutions available for large corporates, SMEs & Home Users. **Stellar Data Recovery** is headquartered in New Delhi, India and has a strong presence across USA, Europe & Asia.

Product line:

Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. More Info >>

File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. More Info >>

Email Recovery

A wide range of mail recovery, mail repair and mail conversion applications for Outlook, Outlook Express and Exchange useful in instances of data loss due to damages and corruption of Email. More Info >>

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. More Info >>

Data Erasure

Stellar Data Erasure software under the brand **BitRaser** help businesses & consumers permanently erase confidential data beyond the scope of data recovery. You can perform high speed bulk data erasure & generate erasure certificates for audit trail purpose. **BitRaser** supports 24 International data erasure standards. More Info >>

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