Stellar Phoenix Video Repair 2.0

User Guide

Overview

Stellar Phoenix Video Repair lets you repair corrupted or damaged video files from Storage media like flash drives, memory cards, hard disks, external hard disks.

Some of the most common causes that lead to corruption of are changes in format, file header corruption, improper system shutdown, file read and write errors, virus attacks, improper download and compression issues. **Stellar Phoenix Video Repair** repairs different types of video files like MOV, MP4, M4V, M4A and F4V damaged due to any of the reasons listed above.

You can preview repaired Videos before saving them in the computer.

What's new in this version?

- Repairs corrupted data of video files.

Key Features of Stellar Phoenix Video Repair:

- Repairs MOV, MP4, M4V, M4A and F4V files.

- Repairs header corruptions in the video files.

- Repairs corruption in the sound section of video files.

- Repairs errors in movement of the video.

- Repairs video frames corruption.

- Repairs errors in video slider movement.

- Provides preview of repairable video files.

Installation Procedure

Before installing the software, check that your system meets the minimum system requirements.

Minimum System Requirements

- **Processor:** Intel

- **Operating System:** Mac OS X 10.7 and above

- **Memory:** 1 GB recommended

- **Hard Disk:** 50 MB of Free Space

To install the software:

1. Unpack **StellarPhoenixVideoRepair.dmg.zip** file.

2. Decompressing the zip file and double click the dmg file. This step will mount a virtual volume - **StellarPhoenixVideoRepair**.

3. Double-click **StellarPhoenixVideoRepair** volume to open **Stellar Phoenix Video Repair** application window.

4. Drag **StellarPhoenixVideoRepair** file to the **Applications** folder.

5. To launch the software, double click on **StellarPhoenixVideoRepair** file in **Applications** folder.

6. This displays **License Agreement**. If user accepts the **License Agreement**, then the software is launched; otherwise, it terminates.

Note: To remove the software, drag and drop the **StellarPhoenixVideoRepair** file from **Applications** folder to **Trash**.

Launching the Software

Follow any of the following methods to run **Stellar Phoenix Video Repair** on a Mac system.

- Double click on **Stellar Phoenix Video Repair** file in **Applications** folder.

Or,

- Double-click on **Stellar Phoenix Video Repair** desktop shortcut (if it is created).

Or,

- Click on **Stellar Phoenix Video Repair** icon in the dock (if it is created).

Order & Register the Tool

Ordering Stellar Phoenix Video Repair

The software can be purchased online. For price details and to place an order, click here.

Alternatively, if you are using the demo version, you can click the *Buy Now* link in the *About* dialog box, or click the *Buy Now* icon on the tool bar.

Registering Stellar Phoenix Video Repair

1. On toolbar, click on **Register** option. Registration window is displayed.
2. Do one of the following:

   - If you have purchased the product and received registration key,

     a. Select **I have a key to register the product** option and click **OK**.

     b. Enter the key in **Registration Key** textbox and click **OK**.

   - If you have to purchase the product,

     a. Select **I don't have a key to register the product** and click **OK** to purchase the product.
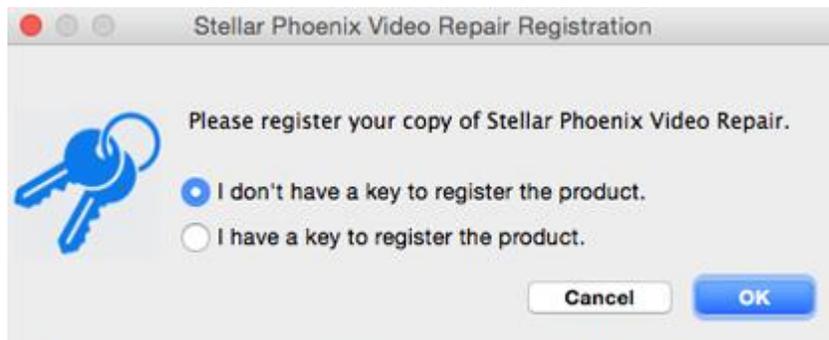
Stellar Support

Our **Technical Support** professionals will give solutions for all your queries related to **Stellar** products.

You can either call us or go online to our support section at http://stellarinfo.com/support/

For price details and to place the order, click http://www.stellarinfo.com/mac-software/repair-mov-file/buy-now.php

Chat Live with an **Online** technician at http://stellarinfo.com/

Search in our extensive **Knowledgebase** at http://www.stellarinfo.com/support/kb/

Submit enquiry at http://www.stellarinfo.com/support/enquiry.php

E-mail to Stellar Support at support@stellarinfo.com

Support Helpline	
Monday to Friday [24 Hrs. a day]	
USA (Tollfree- Pre Sales Queries)	+1-877-778-6087
USA (Post Sales Queries)	+1-732-584-2700
UK (Europe)	+44-203-026-5337
Australia & Asia Pacific	+61-280-149-899
Netherlands Pre & Post Sales Support	+31-208-111-188
Worldwide	+91-124-432-6777
Email Orders	orders@stellarinfo.com

User Interface

Stellar Phoenix Video Repair has a very easy to use Graphical User Interface. After launching the program, you will see the main user interface as shown below:
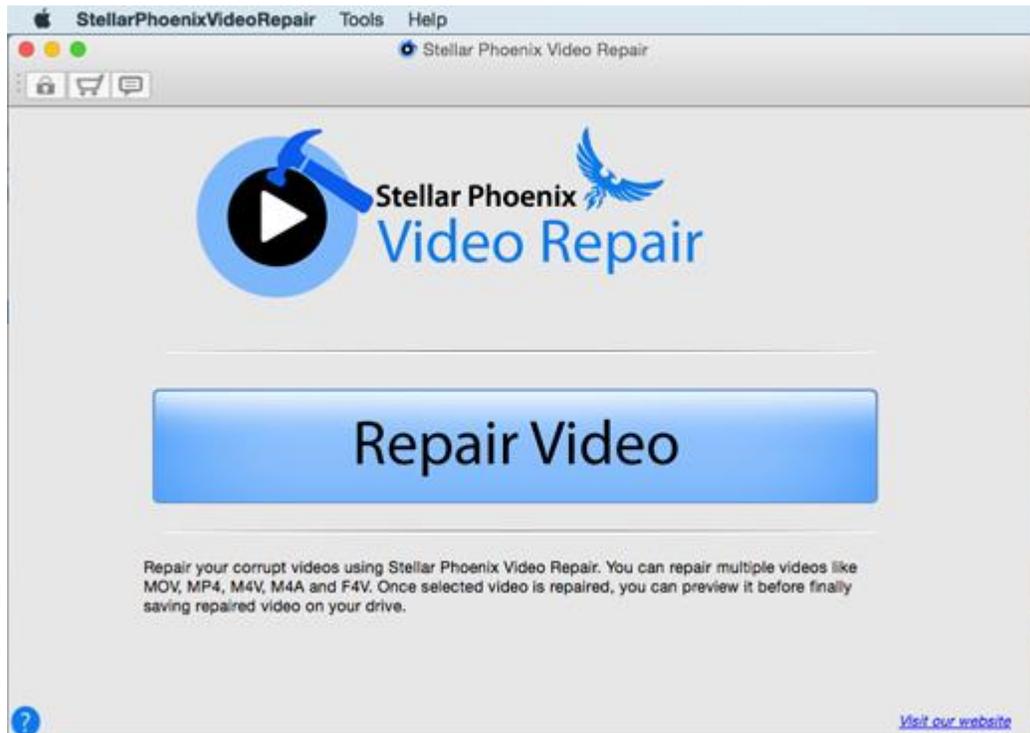
The user interface contains menus and buttons that help you access various features of the software with ease.

Menus

StellarPhoenixVideoRepair

About StellarPhoenixVideoRepair

Use this option to read information about **Stellar Phoenix Video Repair**.

Preferences

Use this option to apply preferences settings.

Tools

Register...

Use this option to register demo version of your product.

Help

Help Topics

Use this option to see user help guide.

Order Stellar Phoenix Video Repair

Use this option to buy **Stellar Phoenix Video Repair**.

Email to Stellar Support

Use this option to mail for support against any problem.

View Support Section

Use this option to visit support page of stellarinfo.com.

Submit Enquiry

Use this option to submit enquiry to stellarinfo.com.

View Knowledgebase Articles

Use this option to visit knowledgebase articles of stellarinfo.com.

Buttons

You will make use of the following buttons while using **Stellar Phoenix Video Repair**.

Repair Video	**Repair Video** This button is provided on the home screen of **Stellar Phoenix Video Repair**. Click it to repair Video files.
?	**Help** Click this button to open user help guide.
<	**Back** Click this button anytime to move to previous screen of the current screen.
x	**Stop** Click this button to stop the process.
+ / -	**Add/Remove File** This button allows you add or remove Video files in the list of Video files.
Preview	**Preview** Click this button to preview the selected files.
Repair	**Repair** This button starts the repairing process.
Save	**Save** Click this button to save the repaired files.

Add Video Files

To add Video files for repair,

1. Run **Stellar Phoenix Video Repair**. Click **Repair Video** button.

2. In **Video Repair** screen, click **[+]** button. **Open File** dialog box is displayed.
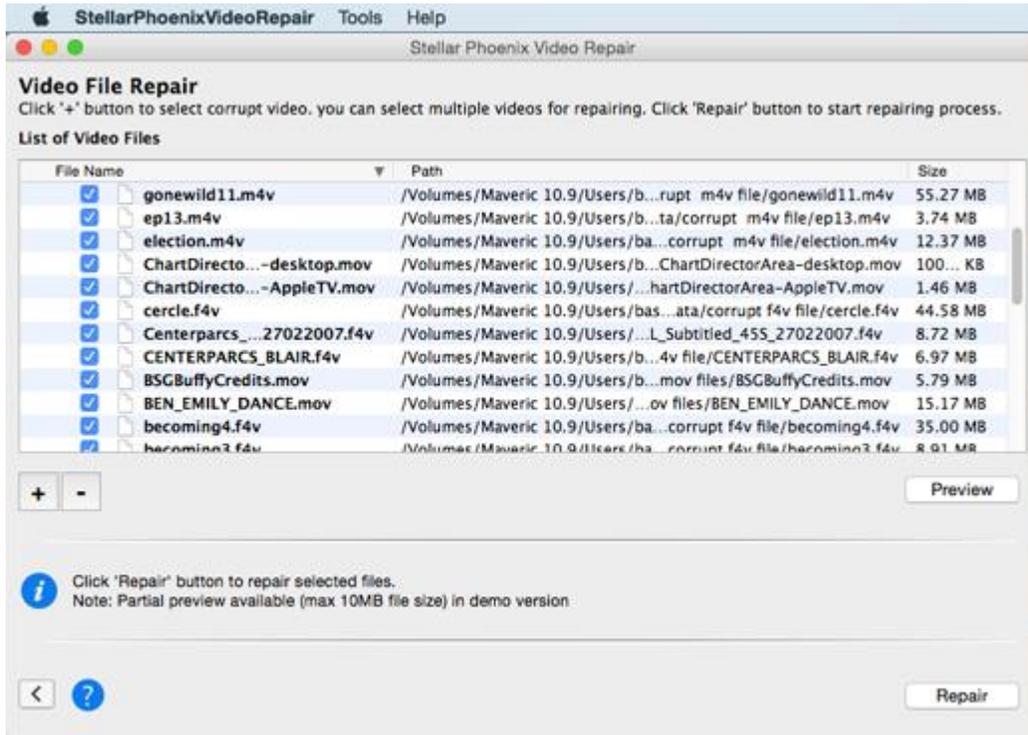
3. Browse to add the required Video file in the list.

4. Select an added file in the list and click **[-]** in button to delete it from the list.

5. You can preview and repair the added files.

Preview and Repair Video Files

Stellar Phoenix Video Repair tool gives option to preview the Video files added in it. Video files are opened in Quick look, for preview.

To preview the Video files,

1. Files are shown in the **List of Video Files**. Select the files that you want to view.

2. Click [**Preview**] button. Selected files are shown in Quick look viewer.

> **Note**: In demo version Quick look preview supports preview of videos up to 10 MB.

After preview you can repair files.

To repair the selected files,

1. To repair the selected files, click [**Repair**] button. Repairing of the selected files is performed by the tool.
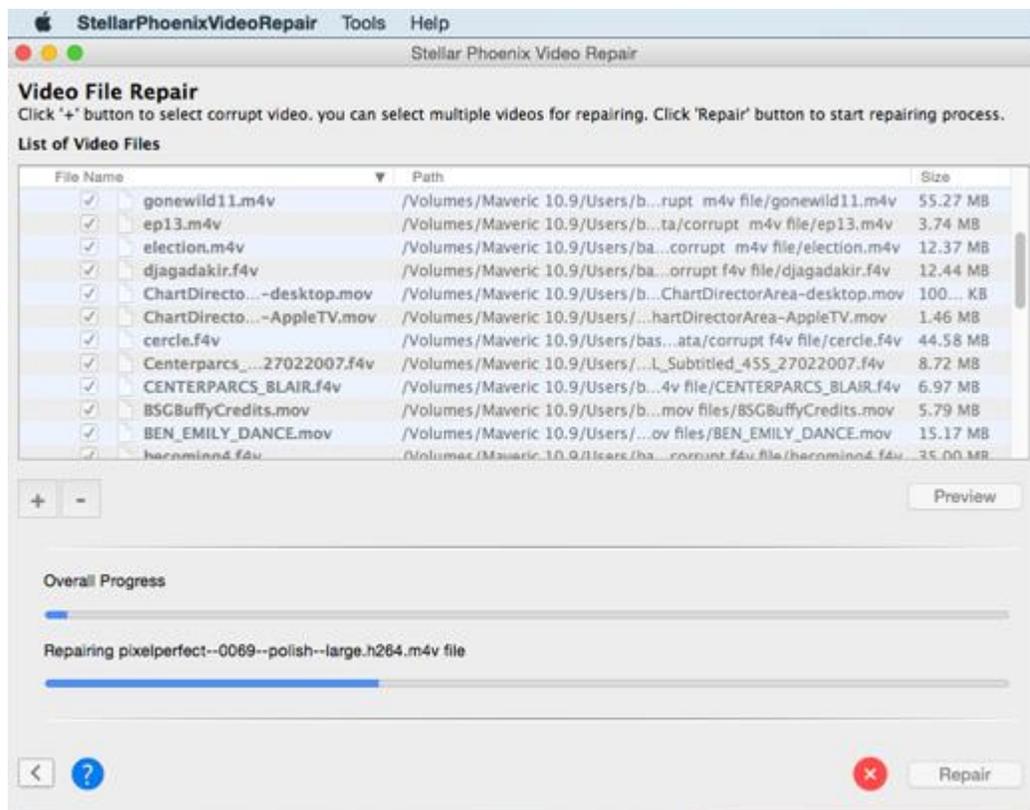
2. After repairing is over, the repaired files are listed in the **List of Video Files**. You can save the files in the list.

Save Video Files

After repair the Video files can be saved.

To save the Video files,

1. To save the repaired files, click **Save** button.
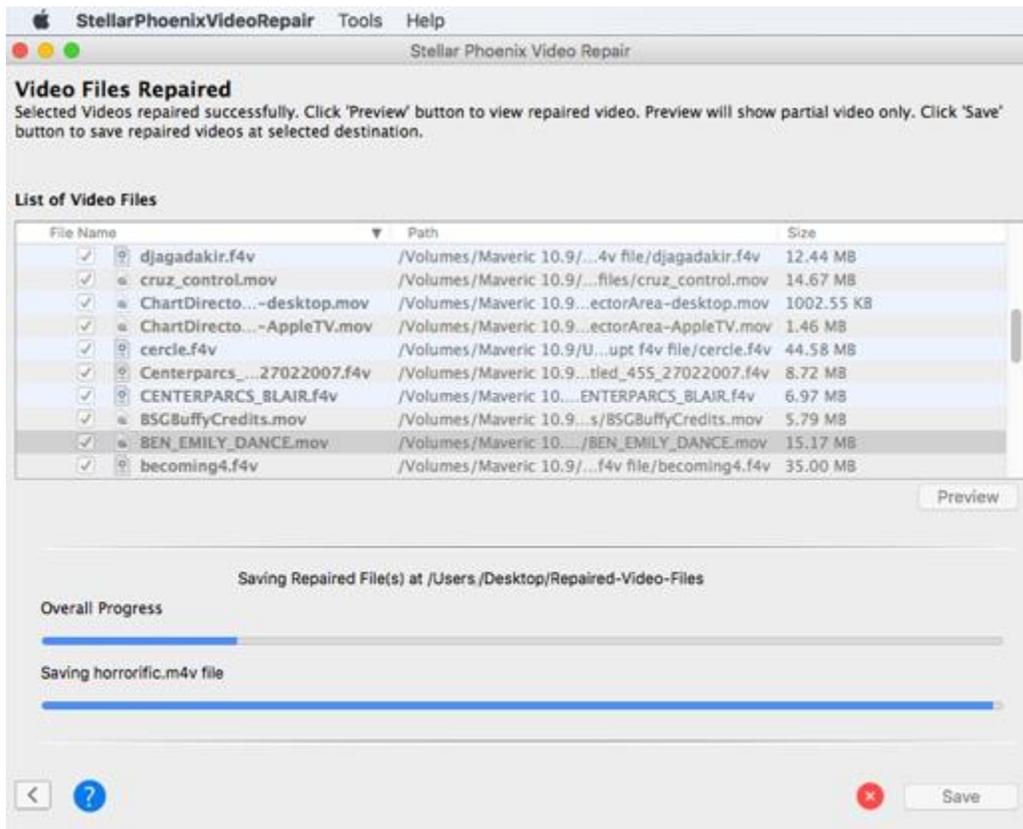
2. After the saving process is complete, a confirmation message showing a link to the location of saved Video files is displayed. You can click the link to visit the location.

Note: In demo version Quick look preview supports preview of videos up to 10 MB.

FAQs

1. **What does demo version of the software do?**

   Demo version of the software shows only preview of the repaired Video files. Preview is limited to files having a maximum size up to 10 MB. To save the repaired files, you need to purchase and register the software.

2. **How much time will the software take to repair the files?**

   The time taken for repairing the Video files is dependent on the size and number of Video files selected.

3. **Does makes any change to my Video file while repair?**

   No. It saves the files in a default folder. If files are present in the folder, you can either overwrite or cancel the save process.

4. **Will the repaired Video files run on Windows too?**

   Yes, the files repaired using **Stellar Phoenix Video Repair** on Mac can be viewed in Windows system.

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About Stellar

Stellar Information Technology Private Limited is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line:

Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. More Info >>

File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. More Info >>

E-mail Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of E-mail. More Info >>

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. More Info >>

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. More Info >>

For more information about us, please visit www.stellarinfo.com.