



Welcome to

Stellar Phoenix Macintosh

Version 4.0

**Installation
Guide**



Stellar Phoenix Macintosh Overview

Stellar Phoenix Macintosh ensures a complete solution for data loss due to logical crashes. This comprehensive software recovers and restores lost data from corrupted, damaged, deleted HFS+, HFS and HFSX volumes of MacOS. Storage media is susceptible to damages due to various reasons such as virus attack, voltage fluctuation or bad sectors. The intensive scan finds all files/folders including the deleted ones from the formatted, deleted or damaged Mac drive. This user-friendly software displays all the files and folders in a tree view after scanning. Advanced recovery option restores all these files/folders to a safe location and ensures that precious data are retrieved from inaccessible drives.

This user guide will make user familiar to entire software. The step-by-step description of major functions like advance scan for lost/deleted volume, deleted file recovery, creating image files and formatted media/lost file recovery makes it easier to use the application.

Key features of Stellar Phoenix Macintosh:

- Recovers **deleted/lost files and folders**.
- Bootable CD support.
- Recovery of data from **lost/deleted volumes**.
- **Deleted file recovery** will search files based on file signature.
- Recovery of any specific file type performed using **File Filter** option.
- **Formatted media/lost file recovery** from badly corrupted media.
- Create **image of drives**.
- **Mountable images** of drives facilitate recovery process.
- Image files **enhance the speed** of recovery process in case when media has bad sectors.
- **File Preview** is available so that user can preview files before recovery.
- Supported Macintosh file systems are **FAT, HFS, HFS+, HFSX and HFS Wrapper**.



Connecting Two Computers Using FireWire

If there are two Macintosh computers, which are equipped with FireWire, then both of them can be connected to each other in such a way that volumes of one computer appear as external drives on the other. This process of connecting two computers is called **target disk mode**. In this mode, files can be easily transferred between two computers. Steps to connect two computers using FireWire are as follows:

1. Shut down the computer, whose volumes have to be used as external drives.
2. Connect the two computers with FireWire cable.
3. Start the computer to be used as drive, and then go to **System Preferences** from the **Apple** menu.
4. In **System Preferences**, click **Startup Disk**, and then click **Target Disk Mode**.
5. Restart the computer. A drive icon appears on the computer, and volumes of the computer are displayed on the other computer as external drives.

Alternatively, volumes of one computer can be used as external drives on the other computer by holding the T key while restarting the computer after connecting both of them with FireWire. After the two computers are connected, files can be transferred by directly dragging and dropping them to and from the drives.

To disconnect the computers, drag the drives to the Trashbin, shut down the computer used as external drive, and disconnect FireWire cable.



Stellar Phoenix Macintosh

How to import Entourage Mails?

To import Entourage mails, copy the recovered file (Database) in the following location:

Documents/Microsoft User Data/Office 2004(or 2008) Identities/Main Identity

Now double click on the Database file and open it with **Microsoft Entourage**.



Stellar Phoenix Macintosh

System Requirements

Processor : Intel, Power PC (G4 or later)

Operating System : Mac OS X 10.3.9 and later

Memory : 256 MB RAM

Hard drive : 40 MB of free space



Installation Procedure

- Before beginning installation, quit all other programs, including anti-virus programs, as they might interfere with the installation process.
- Install the software to local administrator account - *the default user account*.
- Setup file for Stellar Phoenix Macintosh software comes as a compressed .dmg file (.dmg.zip).

Follow these steps to launch Stellar Phoenix Macintosh:

1. Unpack pmac.dmg.zip file.
2. After decompressing it, double click the dmg file. This will mount a virtual volume called ***pmac***.
3. Clicking this will display a file called ***Stellar Phoenix***, which is an executable file.
4. Drag ***Stellar Phoenix*** file to Applications folder.
5. To launch the software,
 - Double click on ***Stellar Phoenix*** file in Applications folder.
 - Enter **User name** and **password**.
6. This displays License Agreement window. If user accepts the License Agreement, then the software is launched; otherwise, it quits.

Note:

Remember to install the software to a healthy volume.

To remove the software:

- Drag and drop the ***Stellar Phoenix*** file from Applications folder to trashbin.

Order and Activate

Order Stellar Phoenix Macintosh

The software can be purchased online. For price details and to place an order, please visit <http://www.macintosh-data-recovery.com/buy-now.php>

Once the order is confirmed, a pre-paid serial # will be sent through e-mail, which would be required to activate the software.

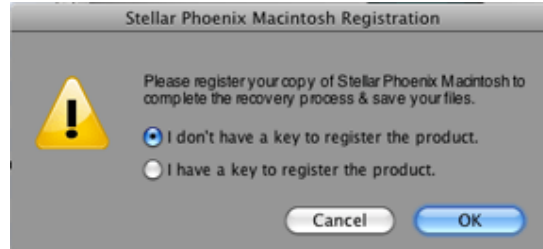
Activate Stellar Phoenix Macintosh

Once software has been purchased and **Activation Key** received, the software needs to be activated.

We offer two versions of Stellar Phoenix Macintosh:

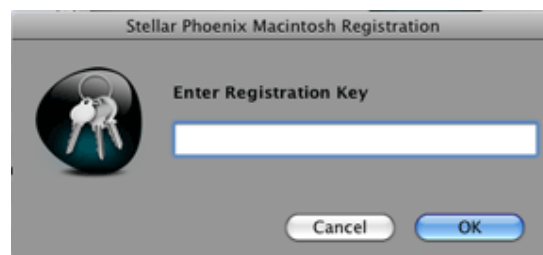
- Demo version (free download from <http://www.macintosh-data-recovery.com/download-mac-data-recovery.php>)
- Full Version (product registered using the activation key).

While recovering files, a registration process window appears (shown below).



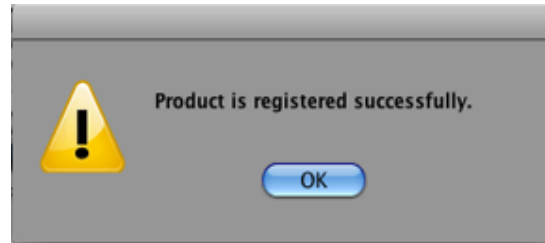
To register the product:

- Select the appropriate option and click **OK** button to display the Activation Process window.
- Type-in the key received through e-mail after purchase, and click **OK**.



- If entered key is correct, activation will be successful (message shown below appears).

Otherwise, a message is displayed to check the activation key.



Click **Cancel**, to quit registration process.

Note:

User can only view files in demo version. To recover listed files, product has to be registered.

User Interface

After Stellar Phoenix completes installation procedure, main user interface appears. Simple and intuitive interface of Stellar Phoenix Macintosh data recovery contains all that a user needs to perform complete data recovery.

There four tabs are provided in the main user interface of Stellar Phoenix Macintosh. All tabs provides different scanning option. The main user interface is as shown below.



You can select drive recovery, iPod Recovery, Resume Recovery or create image option from this screen.



Stellar Phoenix Macintosh

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Stellar Phoenix Macintosh

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Technical Support

Our Technical Support professionals will give solutions for all your queries related to Stellar Products.

You can either **Call Us** or **Go Online** to our support section www.macintosh-data-recovery.com/support



Support Helpline



Monday – Friday [24 Hrs. a day]

USA (Toll free - Pre Sales Queries)	-	+1-877-778-6087
USA (Post Sales Queries)	-	+1-732-584-2700
UK (Europe)	-	+44-203-026-5337
Australia & Asia Pacific	-	+61-280149899
Netherlands Pre & Post Sales Support	-	+31-208-111-188
Worldwide	-	+91-921-395-5509
Skype id	-	stellarsupport
E-mail Orders	-	orders@stellarinfo.com



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[Submit Enquiry](#) (If our Knowledge Base does not answer your question)



About Stellar

Stellar Information Systems Ltd. is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line:

Data Recovery : A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

File Recovery: The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

Email Recovery: A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. [More Info >>](#)

Data Protection: A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

Data Sanitization: Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drive, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

For more information about us, please visit www.macintosh-data-recovery.com.